Haywood County Schools

Sedgwick Billing and/or Medical Provider information for Worker's Comp Claims is as follows:

Sedgwick, PO Box 14774 Lexington, KY, 40512-4774

The phone number for the Raleigh office is <u>919-785-5800</u> or toll free <u>855-663-1507</u>.

Referrals to network providers should usually go through the examiner or nurse, if assigned.

Once a provider submits their bills here is the customer service information for bill review:

Provider Questions:

- Phone: <u>(866) 495-7844</u>
- Fax: (859) 825-6893

Claim/Bill/Payment Inquiries:

- Providers can access viaOne[®] for Providers at <u>www.sedgwickcms.com</u> under Provider Resources.
- The provider will need to register for the site by providing a tax ID number, a valid email address and a 4 digit PIN.

Also, please be sure to provide the injured worker with the first fill card form for myMatrixx