

# New Employee Fulltime Benefits

## **New Employee Helpful Websites**

Haywood County Schools Website <a href="http://www.haywood.k12.nc.us/">http://www.haywood.k12.nc.us/</a>

Haywood County Schools – Human Resources Site <a href="http://teacher.haywood.k12.nc.us/hr/">http://teacher.haywood.k12.nc.us/hr/</a>

Haywood County Schools – Employee Handbook

Go to HCS website, click on Resources, Faculty, scroll to bottom of page
and click on HCS Employee Handbook

Haywood County Schools – Safety Manual <a href="http://www.haywood.k12.nc.us/hr/wp-content/uploads/sites/10/2010/08/HCS\_Safety\_Plan\_Aug\_2010.pdf">http://www.haywood.k12.nc.us/hr/wp-content/uploads/sites/10/2010/08/HCS\_Safety\_Plan\_Aug\_2010.pdf</a>

Haywood County Schools – Policies & Faculty Resources <a href="http://www.haywood.k12.nc.us/policy/">http://www.haywood.k12.nc.us/policy/</a>

http://www.haywood.k12.nc.us/resources/faculty/

North Carolina State Health Plan www.shpnc.org

North Carolina State Health Plan Enrollment Site <a href="https://nc.secure-enroll.com/go/ncshp">https://nc.secure-enroll.com/go/ncshp</a>

North Carolina Department of State Treasurer Retirement Systems Division www.myncretirement.com

North Carolina Department of Public Instruction www.ncpublicschools.org

NC: Department of Public Instruction, 1/2012 (This summary does not replace specific provisions found in the statutes and policies.)

No. Department of Fublic Instruction, 1/2012 (This summa	Employment Status							
Benefits Summary	Full Time Perm.	Part Time Perm	Full Time Temp.	Part Time Temp.				
Regular Hours Worked per Week	(30+)**	20-29.99	(30+)	Less than 20				
LEAVE BENEFITS ***	(00)		(00)					
Vacation (based on state service)*	•	pro rata	X	X				
Vacation for Catastrophic Illness	•	pro rata	X	X				
Vacation for Newborn, Adoptive or Foster Child	•	pro rata	X	X				
Sick (one day per month)	•	pro rata	X	X				
Personal (teachers)	•	pro rata	X	X				
20 Day Extended Sick (teachers)	•	•	X	X				
Paid Holidays	•	pro rata	X	X				
Voluntary Shared Leave	•	•	X	X				
Sick Leave for Adoption (up to 30 days)	•	•	X	X				
Sick Leave Bank	If LEA a	dopts, if employed	e participates, et	c.				
FMLA (if emp. 1 yr & if 1,250 hrs in last 12 mos)	•	•	•	•				
Parental Involvement NOT HCS	•	•	•	•				
Episode of Violence	•	Х	Х	Х				
Contagious Disease	•	•	•	•				
Susp. with Pay ( investigation/dismissal)	•	•	•	•				
Community Responsibility	•	•	X	Х				
Meetings for SBE, Gov., etc.	•	•	X	X				
Jury Duty	•	•	X	X				
Court Attendance (not for personal reasons)	•	•	Х	Х				
  Military Leave & Possible Differential Pay	•	•	X	X				
Professional/Educational	•	•	Х	X				
OTHER BENEFITS ***								
Retirement** (& Charter, if Bd of Directors opts for it)	•	X	X	X				
Death Benefit	•	X	X	X				
Disability	•	X	X	Х				
Longevity	•	•	Х	Х				
Health Insurance** (& Charter, if Bd of Dirs opts for it)	•		cannot pu	ırchase				
Professional Liability Insurance	•	•	•	•				
Tenure (teachers)	•	Х	X	Х				
Comp.Time/Overtime (If FLSA non-exempt)	•	•	•	•				
Social Security	•	•	•	•				
Workers' Comp.	•	•	•	•				
Unemployment Insurance	•	•	•	•				

## ●= Yes eligible X = Not eligible

<sup>\*</sup>Special vacation leave provision for bus drivers who work less than 20 hours per week

<sup>\*\*</sup>Permanent employees working at least 30hr/week participate in the retirement system and receive paid health ins for self even if 30 is not FT for Employees 20 hrs per week in job-sharing positions earn partial (1 yr for 2) retirement and have the option of sharing the cost of the health plan \*\*\*Charter school employee benefits are determined by the charter school's Board of Directors.



## 2021 - 2022 Calendar - Approved 02/08/21

Havwood Co	unty Schools
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			July							Augus	t					Se	pteml	oer					C	ctobe	er		
S	M	Т	W	TH	F	S	S	M	T	W	TH	F	S	S	M	Т	W	TH	F	S	S	M	T	W	TH	F	S
				1	2	3	1	2	3	4	5	6	7				1	2	3	4						1	2
4	5	6	7	8	9	10	8	9	10 <u>W</u>	11 <u>W</u>	12 <u>W</u>	13W	14	5	6H	7	8	9	10	11	3	4	5	6	7	8	9
11	12	13	14	15	16	17	15	16*	17	18	19	20	21	12	13	14	15	16	17	18	10	11	12	13	14	15 RLOW	16
18	19	20	21	22	23	24	22	23	24	25	26	27	28	19	20	21	22	23	24	25	17	18W	19	20	21	22	23
25	26	27	28	29	30	31	29	30	31					26	27	28	29	30			24	25	26	27	28	29	30
																					31						
		No	ovemb	er					De	ecemb	er					J	anuar	У					F	ebrua	ry		
S	M	T	W	TH	F	S	S	M	T	W	TH	F	S	S	M	T	W	TH	F	S	S	M	T	W	TH	F	S
	1	2	3	4	5	6				1	2	3	4							1			1	2 RLOW	3	4	5
7	8	9	10	11H	12	13	5	6	7	8	9	10	11	2	3W	4 <u>W</u>	5*	6	7	8	6	7	8	9	10	11	12
14	15	16	17	18	19	20	12	13	14	15	16	17	18	9	10	11	12	13	14	15	13	14	15	16	17	18	19
21	22	23	24A	25H	26H	27	19	20	21	22A	23A	24H	25	16	17H	18	19	20	21	22	20	21	22	23	24	25 RLOW	26
28	29	30					26	27H	28H	29A	30A	31A		23	24	25	26	27	28	29	27	28					
														30	31												
			March	1						April							May							June			
S	M	T	W	TH	F	S	S	M	T	W	TH	F	S	S	M	Т	W	TH	F	S	S	M	Т	W	TH	F	S
		1	2	3	4	5						1	2	1	2	3	4	5	6	7				1 <u>W</u>	2W	3W	4
6	7	8	9	10	11 RLOW	12	3	4	5	6	7	8*	9	8	9	10	11	12	13	14	5	6A	7	8	9	10	11
13	14	15	16	17	18	19	10	11A	12A	13H	14H	15H	16	15	16	17	18	19	20	21	12	13	14	15	16	17	18
20	21	22	23	24	25	26	17	18	19	20	21	22	23	22	23	24	25	26	27	28	19	20	21	22	23	24	25
27	28	29	30 RLOW	31			24	25	26	27	28	29	30	29	30A	31					26	27	28	29	30		

\*\* Mandatory Semester Change

RLOW: Remote Learning Optional Workday (5Days)

H - Holidays (11 Days)

\* 12:30 Dismissal (3 days)

A - Annual Leave (10 Days)

\* Weather

W - Workdays (5 Days)

W - Mandatory Workdays (4 Days)

W - Mandatory Staff Development Day (1 Day)

First and Last Student Day of School

## 2020 - 2021 Inclement Weather Plan (Hour Count)

The Superintendent has the flexibility to use the following as make-up days as needed.

February 2: Remote Learning Optional Workday

February 25: Remote Learning Optional Workday March 11: Remote Learning Optional Workday

March 30: Remote Learning Optional Workday

June 2-3: Optional Teacher Workdays

June 6: Annual Leave

June 7 - 10: Extend school year

May 30: Memorial Day

January 5, April 8: Full days

Waived Days for STUDENTS (4) Waived days are Superintendent's discretion to be determined after weather season ends. The Superintendent has the flexibility to call a NO day at any time, when weather is severe, in order to protect the safety of students and staff.

NOTICE: The days during the week of June 7-10 may be used to make - up days missed due to inclement weather when other options are exhausted.

NOTICE: The week of April 11-15 (Spring Break) may be used to make - up missed days due to inclement weather when other options are exhausted.

NOTICE: Families and employees should always be cautious when scheduling activities during the weeks of June 1 - 10 and April 11-15.

## **Employee Payment Periods for Each Pay Day**

Please Note: December Pay Day will be 12/31/21

Haywood County Schools
Salaried 10 Month Employees
August 10, 2021 Start Date

## Each pay period is for 21.5 days

Pay Days	Days	Payment Period
08/31/21	21.5	8/10/21 - Half Day 9/8/21
09/30/21	21.5	Half Day 9/8/21 - 10/7/21
10/29/21	21.5	10/8/21 - Half Day 11/8/21
11/30/21	21.5	Half Day 11/8/2021 - 12/7/21
12/31/21	21.5	12/8/21 - Half Day 1/6/22
01/31/22	21.5	Half Day 1/6/22 - 2/4/22
02/28/22	21.5	2/7/22 - Half Day 3/8/22
03/31/22	21.5	Half Day 3/8/22 - 4/6/22
04/29/22	21.5	4/7/22 - Half Day 5/6/22
05/31/22	21.5	Half Day 5/6/22 - 6/6/22
06/27/22		No Check
07/29/22		No Check

## All 11 and 12 Month Employees

## Each pay period is based on # of days in each month

Pay Days	Days	Payment Period
07/30/21	22	07/01/21 - 07/31/21
08/31/21	22	08/01/21 - 08/31/21
09/30/21	22	09/01/21 - 09/30/21
10/29/21	21	10/01/21 - 10/31/21
11/30/21	22	11/01/21 - 11/30/21
12/31/21	23	12/01/21 - 12/31/21
01/31/22	21	01/01/22 - 01/31/22
02/28/22	20	02/01/22 - 02/28/22
03/31/22	23	03/01/22 - 03/31/22
04/29/22	21	04/01/22 - 04/30/22
05/31/22	22	05/01/22 - 05/31/22
06/27/22	22	06/01/22 - 06/30/22

## Haywood Early College Salaried 10 Month Employees August 10, 2021 Start Date

## Each pay period is for 21.5 days

Pay Days	Days	Payment Period
08/31/21	21.5	8/10/21 - Half Day 9/8/21
09/30/21	21.5	Half Day 9/8/21 - 10/7/21
10/29/21	21.5	10/8/21 - Half Day 11/8/21
11/30/21	21.5	Half Day 11/8/2021 - 12/7/21
12/31/21	21.5	12/8/21 - Half Day 1/6/22
01/31/22	21.5	Half Day 1/6/22 - 2/4/22
02/28/22	21.5	2/7/22 - Half Day 3/8/22
03/31/22	21.5	Half Day 3/8/22 - 4/6/22
04/29/22	21.5	4/7/22 - Half Day 5/6/22
05/31/22	21.5	Half Day 5/6/22 - 6/6/22
06/27/22		No Check
07/29/22		No Check

# Hourly Paid Employees and Daily Paid Substitute Teachers

## # of days in each pay period varies

Pay Days	Days	Payment Period
08/31/21	20	7/11/21 - 8/7/21
09/30/21	20	8/8/21 - 9/4/21
10/29/21	20	9/5/21 - 10/2/21
11/30/21	25	10/3/21 - 11/6/21
12/31/21	20	11/7/21 - 12/4/21
01/31/22	25	12/5/21 - 1/8/22
02/28/22	20	1/9/22 - 2/5/22
03/31/22	20	2/6/22 - 3/5/22
04/29/22	20	3/6/22 - 4/2/22
05/31/22	25	4/3/22 - 5/7/22
06/27/22	21	5/8/22 - 6/6/22
06/27/22	18	6/7/22 - 6/30/22



DALE R. FOLWELL, CPA STATE TREASURER OF NORTH CAROLINA STEVEN C. TOOLE EXECUTIVE DIRECTOR

## Dear Member.

Welcome to the North Carolina Teachers' and State Employees' Retirement System. As a North Carolina public employee, your retirement benefits are administered by the Department of State Treasurer's Retirement Systems Division. As your State Treasurer, I encourage you to learn about your retirement benefits and plan for your financial future.

On the New Hire Welcome Kits web page, you will find information that:

- Summarizes the benefits under your retirement system
- Presents a list of total retirement plans, the NC 401(k), NC 457, and the NC 403(b)

As a new employee, you can designate your beneficiaries online for the employee death benefit or for a return of contributions in the event of your death prior to retirement. This convenient online process is only available to members with less than 10 years of service, so I encourage you to take advantage of the opportunity.

You can track your retirement information and complete your beneficiary designations through ORBIT (Online Retirement Benefits through Integrated Technology), which provides secure, online access 24 hours a day. Visit <a href="www.myncretirement.com">www.myncretirement.com</a> and click on the "ORBIT" button to register and log on.

We are cautious in protecting your personal information and limit the display of Social Security numbers on retirement-related communication. Please use your member identification number, located at the top of this page, in all correspondence with our office.

Thank you for giving me the opportunity to serve as your Treasurer. My staff and I want to be helpful to you as you learn about your retirement benefits and plan for your financial future. Please do not hesitate to call us with questions. Our retirement counselors are available at 1-877-627-3287 from 8:00 a.m. to 5:30 p.m., Monday through Friday.

Sincerely,

Dale R. Folwell, CPA



Welcome to public service! You're now part of a great team of dedicated people who serve and support the citizens and visitors of the State of North Carolina, and we're here to support YOU!

North Carolina is one of the nation's healthiest and most stable state pension plans. Each month, you, your employer and the state contribute to your personal pension account to get you closer to a secure retirement.

To get the most out of your pension benefit, go to ORBIT.MyNCRetirement.com. In ORBIT, you'll be able to:



## **Save Time**

Update your contact information and designate your beneficiaries, whenever it's convenient for you. There's no need to fill out a paper form, send it by mail and wait for it to be processed.



## **Get Help**

We know it's daunting to think about the decisions you have to make about your retirement, but we've got you covered. ORBIT has guides and videos to teach you everything you need to know.



## **Stay Informed**

General updates about the Retirement Systems are shared by email. We'll send specific updates about your account by mail, but creating an ORBIT account means you'll learn about overall changes sooner.

Visit <a href="ORBIT.MyNCRetirement.com">ORBIT.MyNCRetirement.com</a> to get started!











## **Benefit Highlights - TSERS**

Thank you for your service to North Carolina!

On behalf of the North Carolina Department of State Treasurer and the Retirement Systems Division, we offer our heartfelt thanks for your service to North Carolina and its citizens.

Your state government employer has offered you comprehensive retirement benefits that were strategically designed to help you plan for a financially secure retirement. For eligible employees, these benefits include your pension from the Teachers' and State Employees' Retirement System (TSERS), Social Security, and savings through the NC 401(k) and NC 457 Plans, and 403(b) Program.

To make the most of your benefits, it is important to know how they fit into your retirement strategy and how to maximize the benefits available to you.

## The North Carolina Total Retirement Plans Solution.

Many financial experts suggest that individuals will need a monthly income in retirement equal to 80% of their pre-retirement income. With the North Carolina Total Retirement Plans, as an eligible employee, you participate in one of the most secure and responsibly managed defined benefit plans in the nation — the Teachers' and State Employees' Retirement System. You also have the potential to save additional funds to help you reach your financial goals by participating in the defined contribution plans.

TSERS. As a member of TSERS, you are entitled to a monthly lifetime benefit calculated using a specified formula once you meet eligibility requirements. You are required to contribute 6% of your compensation to TSERS. Your employer also makes contributions to TSERS based on calculations prepared by an actuary. Your contributions and your employer's contributions are invested by the Department of State Treasurer to provide the funding needed to pay lifetime monthly benefits for you and other members.

NC 401(k) and NC 457 Plans. Whether you're a new employee just starting your retirement planning journey, or you've been planning and saving for retirement for years, participating in these defined contribution plans may help you take the next step toward reaching your retirement financial goals. The amount you receive at retirement will be based on your personal contributions, any employer contributions (if applicable), and any earnings on the plan investments you've selected. As long as you have an account, you have access to a Regional Retirement Education Manager and the plans' knowledgeable participant service representatives.

NC 403(b) Program. The NC 403(b) Program is a low-cost, centrally administered retirement option for public school employees. Participating school districts may offer the NC 403(b) Program alongside their current 403(b) offerings, or offer it as a sole option. The Department of State Treasurer administers the NC 403(b) Program, and will support each school district.

The NC 401(k) Plan, NC 457 Plan and the NC 403(b) Program — along with your TSERS benefits and Social Security — are part of the Total Retirement Plans solution that may help you achieve a secure financial future and a more comfortable retirement.



## How do I qualify for Teachers' and State Employees' Retirement System (TSERS) benefits?

Service Retirement (Unreduced) Benefits are available:

- At age 65 with 5 years of membership service
- At age 60 with 25 years of creditable service
- At any age with 30 years of creditable service

Early Retirement (Reduced) Benefits are available:

- At age 50 with 20 years of creditable service
- At age 60 with 5 years of membership service

Your early retirement benefit is determined by the same formula as a service retirement benefit multiplied by a reduction percentage based on your age and/or service at early retirement.

If you leave the system before retirement, you may be entitled to receive a deferred benefit at a later date, once you meet eligibility requirements after you have completed 5 years of membership service, provided you do not withdraw your contributions.

Your benefit is determined by the formula in effect on the effective date of your retirement. If you leave the system before you have 5 years of membership service, you are entitled only to a refund of your contributions and interest.

## What formula is used to calculate retirement benefits?

Your annual retirement benefit is based on this formula: 1.82% of your average final compensation TIMES your years and months of creditable service.

**Average Final Compensation (AFC)** is the average of your salary during your four highest-paid years in a row.

Creditable Service includes your membership service for any period during which you contribute to TSERS, provided you do not withdraw your contributions. It may also include credit for purchased service and for eligible unused sick leave that is converted to creditable service at retirement.

Sick leave earned monthly under a duly adopted policy, and for which you would receive full salary if you were absent from work on account of sickness, counts as creditable service. When you retire, one month of credit is allowed, at no cost to you, for each 20 days of your unused sick leave. One more month is allowed for any part of 20 days left over, provided the remaining portion is at least one hour.

Sick leave is used to increase your creditable service but cannot be used to meet the minimum qualifications for a deferred benefit or the Survivor's Alternate Benefit. Sick leave may be used to complete 30 years of service, regardless of age; 25 years of service after age 60; and 20 years of service after age 50.

## How are early and service retirement benefits calculated?

**Early Retirement Percentages** - If you are between ages 50 and 59, with fewer than 30 years of creditable service, your early retirement benefit will be reduced to the following percentages:

	CREDITABLE SERVICE												
AGE	29	28	27	26	25	24	23	22	21	20			
59	95%	90%	85%	80%	80%	80%	80%	80%	80%	80%			
58	95%	90%	85%	80%	75%	75%	75%	75%	75%	75%			
57	95%	90%	85%	80%	75%	70%	70%	70%	70%	70%			
56	95%	90%	85%	80%	75%	70%	65%	65%	65%	65%			
55	95%	90%	85%	80%	75%	70%	65%	60%	60%	60%			
54	95%	90%	85%	80%	75%	70%	65%	60%	55%	55%			
53	95%	90%	85%	80%	75%	70%	65%	60%	55%	52%			
52	95%	90%	85%	80%	75%	70%	65%	60%	55%	50%			
51	95%	90%	85%	80%	75%	70%	65%	60%	55%	50%			
50	95%	90%	85%	80%	75%	70%	65%	60%	55%	50%			

If you are between birthdays when payments start, the reduction will be adjusted proportionately.



If you are between ages 60 and 65, with fewer than 25 years of creditable service, your early retirement benefit will be reduced to the following percentages:

Age	Percentage of Benefit
64	97%
63	94%
62	91%
61	88%
60	85%

The chart below shows the approximate monthly benefit paid at various salary levels, depending on age and creditable service.

Monthly Retirement Benefit Under Maximum Allowance											
Avg.	50	55	60	ANY	ANY	Age					
Final Comp.	20	28	25	30	40	Years of Service					
\$60,000	\$910	\$2,293	\$2,275	\$2,730	\$3,640						
\$50,000	\$758	\$1,911	\$1,895	\$2,275	\$3,033						
\$40,000	\$606	\$1,528	\$1,516	\$1,820	\$2,426						
\$30,000	\$455	\$1,146	\$1,137	\$1,365	\$1,820						
\$20,000	\$303	\$764	\$758	\$910	\$1,213						

These are only examples. Your benefit is calculated individually.



## What retirement payment options are available?

When you retire, you must elect one of the payment options listed below. Each option includes a Guaranteed Refund feature which provides that should you and your monthly survivor beneficiary, if any, die before the total of all monthly payments equals the amount of your contributions and interest at the date of retirement, the unrecovered portion of your contributions and interest will be paid in one lump sum to another beneficiary(ies).

*Maximum Allowance* - Basic, Straight Life Benefit (No Monthly Survivor) is paid throughout your lifetime. All monthly benefit payments stop at your death.

*Option 2 -* 100% Joint and Survivor (One Monthly Survivor) is a reduced retirement allowance providing after your death the same reduced retirement allowance to your monthly survivor beneficiary for the remainder of his/her life.

*Option 3* - 50% Joint and Survivor (One Monthly Survivor) is a reduced retirement allowance providing after your death one-half of the reduced retirement allowance to your monthly survivor beneficiary for the remainder of his/her life.

Option 4 - Adjustment of Retirement Allowance and Social Security Benefits (No Monthly Survivor) is a retirement allowance providing for larger monthly payments than you would otherwise be entitled to receive until you become eligible for Social Security at age 62. Beginning at age 62, your monthly payments will be reduced to an amount that is less than what you would otherwise be entitled to receive. However, your reduced retirement payments after age 62, plus your allowance from the Social Security Administration, will be approximately the same amount as the inflated payment you received from the Retirement System before age 62.

Option 6-2 or 6-3 - Modified Joint and Survivorship (One Monthly Survivor) is a reduced retirement allowance as provided by Option 2 or Option 3, with the added provision that if your monthly survivor beneficiary dies before you do, your retirement allowance will increase to the Maximum Allowance the following month for the remainder of your life.

DISCLAIMER: The availability and amount of all benefits you might be eligible to receive is governed by North Carolina law. The information provided in this publication cannot alter, modify or otherwise change the controlling North Carolina law or other governing legal documents in any way, nor can any right accrue to you by reason of any information provided or omission of information provided herein. In the event of a conflict between this information and the North Carolina law, North Carolina law governs.

## Is retiree health coverage available?

If you have questions about your health plan options, eligibility or premium contributions, please contact:

Eligibility and Enrollment Support Center
State Health Plan website
•

- 855-859-0966
- www.shpnc.org

## My Social Security Account

You probably plan to receive Social Security benefits someday. Maybe you already do. Either way, you'll want to go online and create a My Social Security account to quickly and easily:

- Keep track of your earnings and verify them every year
- Get an estimate of your future benefits if you are still working
- Get a letter with proof of your benefits if you currently receive them
- · Manage your benefits:
  - Change your address
  - Start or change your direct deposit
  - Get a replacement Medicare card
  - Get a replacement SSA-1099 or SSA-1042S for tax season

With instant access to your Social Security Statement at any time, you will no longer receive one periodically in the mail, saving money and the environment.

Setting up an account is quick, secure, and easy. Just go to socialsecurity.gov/myaccount.

## Social Security Information...For Every Age

The Social Security website now has different web portals with information for people of all ages and all stages of life.

For example, younger workers can use the online retirement estimator to create "what if" scenarios to determine when would be the best age to retire and what their post-retirement income could be.

The web portal for Kids and Families has kid-friendly materials that educate why Social Security is important for families. And brides, mothers, newly widowed women, divorcees and caregivers looking for financial planning resources can access them on the Women's web portal.

There's so much more, so check out socialsecurity.gov today!

How do I contact the Retirement Systems Division? Visit MyNCRetirement.com at any time to:

- Estimate monthly benefits using our Retirement Estimator
- · Download and complete retirement applications and forms
- · Download and view Your Retirement Benefits handbooks
- · Review Frequently Asked Questions
- Manage your retirement account online using ORBiT

Or send an email to nc.retirement@nctreasurer.com

Like us on Facebook at Facebook.com/MyNCRetirement Follow us on Twitter at twitter.com/nctreasurer

North Carolina Department of State Treasurer Retirement Systems Division 3200 Atlantic Avenue Raleigh, North Carolina 27604

Toll-free: 1-877-NC SECURE (877-627-3287)

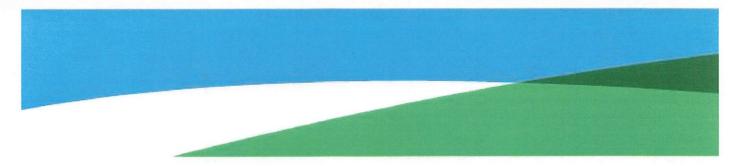
Fax: 919-855-5800

Appointment-only Policy: If you wish to visit our office, please contact the Retirement Systems Division to schedule an appointment.









## **Designating Beneficiaries**

If something happens to you, the payout of each of your NC Total Retirement Plans - including the NC pension plan and all supplemental plans - is governed by the beneficiary designation on file with each, different plan provider. In most cases, payouts are not made based on the relationship of the beneficiary to the deceased member at the time of death.

## All Active NC Defined Benefit Plan (NC Pension Plan - TSERS and LGERS) Members



(Note: Not all employers under LGERS have elected to provide the death benefit coverage for their non-law enforcement personnel.)

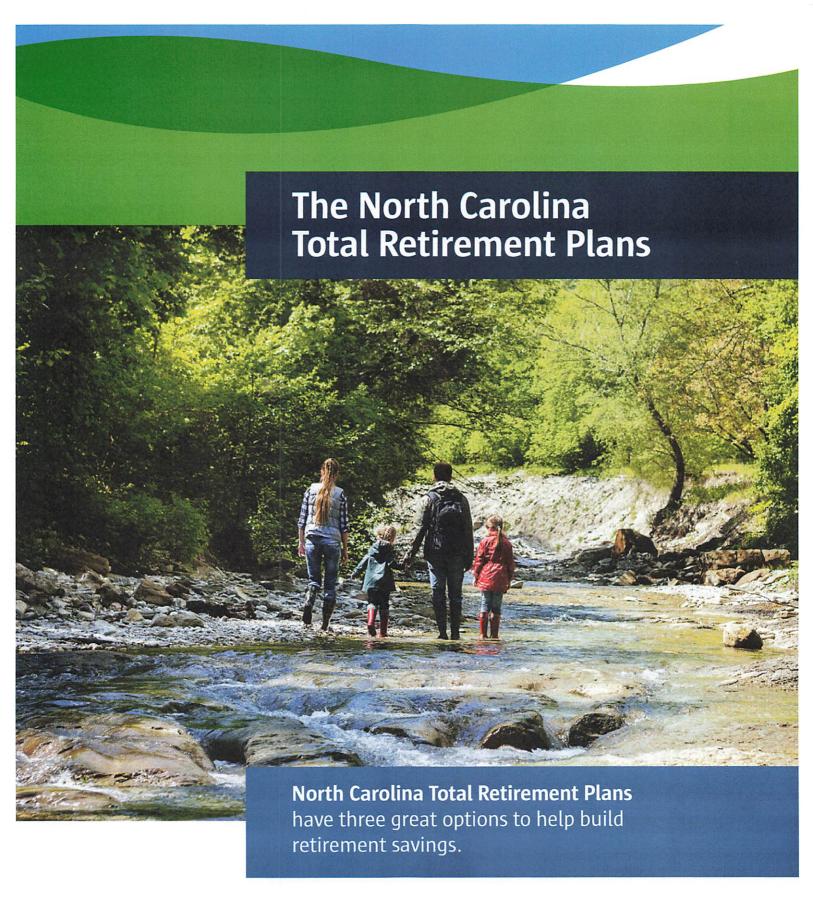
Designating your Beneficiary(ies) for Return of Retirement System Contributions and the Death Benefit.

To change your beneficiary(ies), complete the following steps:

1. Login to ORBIT at <a href="https://orbit.myncretirement.com">https://orbit.myncretirement.com</a>

If you have not used ORBIT before, you will need to register by clicking on the Register button on the same page. To complete the registration, you need to supply your Social Security number, birth date, and zip code.

- 2. Once logged in, click on the "Maintain Beneficiaries" tab on the left hand side of the screen.
- 3. On the next screen, you can view your beneficiaries, and use the add, edit and delete features to change your beneficiary(ies).







## Saving for Retirement

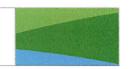
# Saving for retirement is an important step toward living out a financially secure future.

As a public employee in North Carolina, you are fortunate to have the NC Total Retirement Plans available to you. While they are similar in many ways, there are some unique differences between the three plans, as the chart below illustrates.

	NC 457 Plan		NC 401(k) Plan*		NC 403(b) Program			
Provision	Contributions Contributions C		Traditional Pre-Tax Contributions	Roth After-Tax Contributions	Traditional Pre-Tax Roth After-Tax Contributions Contributions			
Eligibility	Employer offers NC 2     Full-time, temporary     Elected or appointed     Rehired retired emp	or part-time employees officials	Contributing member Carolina public emplo Systems, including: • Teachers' and State Retirement System ( • Local Governmental Retirement System ( • Legislative Retireme • Consolidated Judicia	yees Retirement Employees' TSERS) Employees' LGERS) nt System	Eligibility is determined by your school district or community college. For the most part, full-time, temporary, or part-time employees working more than 20 hours per week are eligible.			
Contribu- tions		ns Juction D in 2021 (amount is not into the plan from other	Pre-tax contribution after-tax contribution Made by payroll ded No minimum Maximum is \$19,500 not reduced by rollo other eligible retirer	ns Juction D in 2021 (amount is Vers into the plan from	Pre-tax contributions and/or Roth after-tax contributions  Made by payroll deduction  No minimum  Maximum is \$19,500 in 2021 (amount is not reduced by rollovers into the plan from other eligible retirement plans)			
Age 50+ Catch-Up Contribu- tions	If age 50 or older by D the member may cont \$6,500 to the plan for deferral of \$26,000 in Cannot be used in con the three-year catch-u	ribute an additional a total maximum 2021. njunction with	If age 50 or older by D the member may cont \$6,500 to the plan for deferral of \$26,000 in *Limit is for total combined of	ribute an additional a total maximum 2021.*	If age 50 or older by D member may contribu \$6,500 to the plan for deferral of \$26,000 in *Limit is for total combined or	a total maximum 2021.*		
Additional Catch-Up Contribu- tions	Available to members years of the taxable ye retirement age is atta contribute the maxim years. Maximum cont in 2021.  Cannot be used in conthe age 50+ catch-up	ear in which normal ined and who did not um allowed in prior ribution is \$39,000	Not available		If permitted by your district, for an employee who has at least 15 years of service with a public school system, his or her 403(b) elective deferral limit is increased by the lesser of:  • \$3,000,  • \$15,000, reduced by the amount of additiona elective deferrals made in prior years because this rule, or  • \$5,000 times the number of the employee's years of service for the organization, minus the total elective deferrals made for earlier years. If an employee qualifies for the 15-year rule, his or her elective deferrals under this limit can be as high as \$21,500 for 2021.			
Employer Contributions	Employer contributions reduce the annual max contribution allowance	imum employee	Employer contributions do not reduce the annu contribution allowance	ual maximum employee	Employer contributions, if applicable, do not reduce the annual maximum employee contribution allowance.			
Saver's Credit	adjusted gross income to joint filers with an A	(AGI), the credit ranges fror SI of up to \$66,000, head-o	n 10% to 50% of the first ! f-household filers with an	ributions to qualifying retire \$2,000 in eligible contributi AGI of up to \$49,500, and s /retirement-savings-contrib	ons. Generally, this credit ingle filers with an AGI of	would be available		
Rollovers Into the Pian	Pre-tax rollovers are accepted from eligible retirement plans, including 401(k), 401(a), 403(b) and governmental 457(b) plans; and many individual retirement accounts (IRAs), including Traditional, Rollover (Conduit), SEP and SIMPLE plans.	Roth after-tax rollovers are accepted from eligible retirement plans such as governmental 457(b), 401(k) and 403(b) plans, but not from Roth IRAs.	Pre-tax rollovers are accepted from eligible retirement plans, including 401(k), 401(a), 403(b) and governmental 457(b) plans; and many individual retirement accounts (IRAs), including Traditional, Rollover (Conduit), SEP and SIMPLE plans.	Roth after-tax rollovers are accepted from eligible retirement plans such as Roth 401(k), Roth 403(b) and Roth 457 plans, but not from Roth IRAs.	from accepted from eligible retirement plans, including 401(k), 403(b) and so, but governmental 457(b) accepted from eligible retirement such as Roth 401(k) 403(b) and Roth 45 plans, but not			
Loan Provision*	and are repaid with in	r any reason, provided fur terest through payroll ded to five years to repay with	uction(s). With general-	ourpose loans,	Loan availability is determined by your school district or community college. Contact your HR/Benefits office for further information.			

<sup>\*</sup>An outstanding loan balance not paid back at termination is taxable in the year of the default. Under the Tax Cuts and Jobs Act of 2017, for defaults related to termination of employment after 2017, the individual has until the due date of that year's return (including extensions) to roll over this amount to an IRA or qualified employer plan.

# Joining the NC 457 Plan, NC 401(k) Plan or NC 403(b) Program is a wise choice. So start saving for your future today!



Provision	NC 457 Plan		NC 401(k) Plan*		NC 403(b) Program*	
	Traditional Pre-Tax Contributions	Roth After-Tax Contributions	Traditional Pre-Tax Contributions	Roth After-Tax Contributions	Traditional Pre-Tax Contributions	Roth After-Tax Contributions
Hardship/ Unforeseen Emergency Withdrawals	Available in the following circumstances:  • For medical expenses not covered by insurance for the member, spouse or dependents  • To prevent eviction from or foreclosure on a primary residence  • To cover funeral/burial expenses for the member's immediate family member  • To repair damage to the member's principal residence that qualifies as a casualty deduction		Available in the following circumstances, as defined by the IRS:  • For medical expenses not covered by insurance for the member, primary beneficiary, spouse or dependents  • To provide a down payment on a primary residence  • For college tuition, room, board and some related educational expenses for the member, primary beneficiary, spouse or dependents  • To prevent eviction from or foreclosure on a primary residence  • To cover funeral/burial expenses for a primary beneficiary or a member's immediate family member  • To repair damage to the member's principal residence that qualifies as a casualty deduction  • Expenses and losses (including loss of income) incurred on account of a FEMA-declared disaster if you live or work in a FEMA-designated disaster area		Available in the following circumstances, as defined by the IRS:  • For medical expenses not covered by insurance for the member, primary beneficiary, spouse or dependents  • To provide a down payment on a primary residence  • For college tuition, room, board and some related educational expenses for the member, primary beneficiary, wspouse or dependents  • To prevent eviction from or foreclosure on a primary residence  • To cover funeral/burial expenses for a primary beneficiary or a member's immediate family member  • To repair damage to the member's principal residence that qualifies as a casualty deduction  • Expenses and losses (including loss of income) incurred on account of a FEMA-declared disaster if you live or work in a FEMA-designated disaster area	
Withdrawals & Rollovers White Employed	Available upon reaching age 59½     Upon transfer to the NC Retirement System to purchase service credit, if eligible for purchase     Allowed if the account balance is less than \$5,000 and no contributions have been made for a period of two years	<ul> <li>Available upon reaching age 59½, and to receive favorable tax treatment, the first contribution must be at least five years old</li> <li>Allowed if the account balance is less than \$5,000 and no contributions have been made for a period of two years</li> </ul>	Available upon reaching age 59½     Allowed upon transfer to the NC Retirement System to purchase service credit, if eligible for purchase	Available upon reaching age 59½ and to receive favorable tax treatment, the first contribution must be at least five years old	Available upon reaching age 59½     Allowed upon transfer to the NC Retirement System to purchase service credit, if eligible for purchase	• Available upon reaching age 59½ and to receive favorable tax treatment, the first contribution must be at least five years old
Options Upon Termination or Retirement	Leave funds in the plan(s), subject to federal rules on required minimum distributions     Begin making withdrawals (lump sum, partial payments or systematic payout options)     Annuitize all or a portion of the balance to another qualified retirement plan or IRA     At or after retirement, members may transfer all or a portion of pre-tax account balance to NC TSERS or NC LGERS, where it can be paid as a monthly benefit for your lifetime and/or the lifetime of your designated survivor	Leave funds in the plan, subject to federal rules on required minimum distributions     Begin making withdrawals (lump sum, partial payments or systematic payout options)     Roll all or a portion of the balance to another Roth 401(k), Roth 403(b), Roth IRA or Roth 457	Leave funds in the plan, subject to federal rules on required minimum distributions     Begin making withdrawals (lump sum, partial payments or systematic payout options)     Roll all or a portion to an annuity     Roll all or a portion of the balance to another qualified retirement plan or IRA     At or after retirement, members may transfer all or a portion of pre-tax account balance to NC TSERS or NC LGERS, where it can be paid as a monthly benefit for your lifetime and/or the lifetime of your designated survivor	Leave funds in the plan, subject to federal rules on required minimum distributions     Begin making withdrawals (lump sum, partial payments or systematic payout options)     Roll all or a portion of the balance to another Roth 401(k), Roth 457, Roth 403(b) or Roth IRA	Leave funds in the plan, subject to federal rules on required minimum distributions     Begin making withdrawals (lump sum, partial payments or systematic payout options)     Roll all or a portion to an annuity     Roll all or a portion of the balance to another qualified retirement plan or IRA     At or after retirement, members may transfer all or a portion of pre-tax account balance(s) to NC TSERS or NC LGERS, where it can be paid as a monthly benefit for your lifetime and/ or the lifetime of your designated survivor. This option is available through the NC 401(k) or NC 457 Plans only at this time²	Leave funds in the plan, subject to federal rules on required minimum distributions     Begin making withdrawals (lump sum partial payments or systematic payout options)     Roll all or a portion of the balance to another Roth 401(k), Roth 457, Roth 403(b) or Roth IRA

<sup>&</sup>lt;sup>1</sup> Please note that if you terminate from service, requests for withdrawals or distributions from your account (not associated with retirement) will not be processed for 60 days.

<sup>&</sup>lt;sup>2</sup> TSERS or LGERS members with NC 403(b) accounts can take advantage of the Transfer Benefit option by first establishing an NC 401(k) or NC 457 Plan account, and transferring all or part of the NC 403(b) account balance(s) into this account.

Provision	NC 457 Plan		NC 401(k) Plan*		NC 403(b) Program*	
Provision	Traditional Pre-Tax Contributions	Roth After-Tax Contributions	Traditional Pre-Tax Contributions	Roth After-Tax Contributions	Traditional Pre-Tax Contributions	Roth After-Tax Contributions
Considerations	<ul> <li>Withdrawals of pre-tax funds are subject to federal and state income taxes for the year in which the distribution(s) is/are processed</li> <li>Rollovers to other qualified plans or IRAs are not taxable events</li> </ul>	Contributions are NOT taxed when withdrawn Withdrawals of earnings are subject to federal or state income taxes unless:  • The first Roth contribution has been in the account for at least five tax years  • The member is 59½ or older, disabled or deceased	<ul> <li>Withdrawals of pre-tax funds are subject to federal and state income taxes for the year in which the distribution(s) is/are processed</li> <li>Rollovers to other qualified plans or IRAs are not taxable events</li> </ul>	Contributions are NOT taxed when withdrawn Withdrawals of earnings are subject to federal or state income taxes unless:  • The first Roth contribution has been in the account for at least five tax years  • The member is 59½ or older, disabled or deceased	Withdrawals of pre-tax funds are subject to federal and state income taxes for the year in which the distribution(s) is processed     Rollovers to other qualified plans or IRAs are not taxable events	Contributions are NOT taxed when withdrawn Withdrawals of earnings are subject to federal or state income taxes unless:  • The first Roth contribution has been in the account for at least five tax years  • The member is 59½ or older, disabled or deceased
Penalties on Withdrawals	Regardless of age at withdrawal, generally no addition- al penalties will apply	Regardless of age at withdrawal, generally no addition- al penalties will apply	Withdrawals prior to age 59½ may be subject to an additional 10% federal income tax penalty. This penalty can be avoided if the member:  • Separates from service in the calendar year they turn age 55, or later  • Elects to receive substantially equal payments based on life expectancy  • Is disabled or deceased  • Is deemed a qualified public safety employee and separates from service in or after the year they turn age 50	Withdrawals of earnings prior to age 59½ may be subject to an additional 10% federal income tax penalty. This penalty can be avoided if the member:  • Separates from service in the calendar year they turn age 55, or later  • Elects to receive substantially equal payments based on life expectancy  • Is disabled or deceased  • Is deemed a qualified public safety employee and separates from service in or after the year they turn age 50	Withdrawals prior to age 59½ may be subject to an additional 10% federal income tax penalty. This penalty can be avoided if the member:  • Separates from service in the calendar year they turn age 55, or later turn age 55, or later ellects to receive substantially equal payments based upon life expectancy  • Is disabled or deceased  • Transfers funds to the Retirement System	Withdrawals of earnings prior to age 59½ may be subject to an additional 10% federal income tax penalty. This penalty can be avoided if the member:  • Separates from service in the calendar year they turn age 55, or later  • Elects to receive substantially equal payments based on life expectancy  • Is disabled or deceased

## Where can you go for information? Call 866-NCPlans (866-627-5267) toll-free, or visit NCPlans.prudential.com.

\*Amounts withdrawn before age 59½ may be subject to a 10% federal income tax penalty, applicable taxes and plan restrictions. Withdrawals are taxed at ordinary income tax rates. Neither Prudential Financial nor any of its representatives are tax or legal advisors and encourage you to consult your individual legal or tax advisor with any specific questions. Rollover assets may be assessed fees or other surrender charges. Please contact the current account provider for this information.

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For the NC 403(b) Program, shares of the registered mutual funds are offered through Prudential Investment Management Services LLC (PIMS), Newark, NJ, a Prudential Financial company. Retirement Education Counselors are registered representatives of PIMS.

Prudential Retirement provides the communications and recordkeeping services for the NC 401(k) and NC 457 Plans and the NC 403(b) Program. With the exception of the NC Stable Value Fund and the NC Fixed Income Fund, the investments offered to you within the NC 401(k) and NC 457 Plans are not offered by or affiliated with Prudential Financial or any of its companies or businesses. Prudential Retirement is a Prudential Financial businesse.

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05/2021



Deborah Rapetski (828) 230-3655 deborah.rapetski@prudential.com

## Counties

Buncombe, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Swain, Transylvania, Yancey

## Savings philosophy:

Plan your tomorrow or your tomorrow will plan you.

# Your NORTH CAROLINA STATE HEALTH PLAN

## 2022 NEW EMPLOYEE ENROLLMENT GUIDE

JANUARY 1, 2022 - DECEMBER 31, 2022 -



"Welcome to the State Health Plan! Let us help you evaluate your options to select the best health plan for you and your family. See inside for an introduction to the Plan and important information about benefits, plan comparisons and how to enroll. We wish you the best of health throughout 2022."

Dale R. Folwell, CPA • State Treasurer

health care of North Carolina teachers, state employees, retirees, and their dependents, in a financially sustainable manner, thereby serving as a model to the people of North Carolina for improving their health and well-being.





# Understanding the Value of Your State Health Plan Coverage

You are now a valued state employee. In return, the taxpayers of North Carolina invest in you and your health by offering eligible employees full medical and pharmacy benefits through the State Health Plan. It's important to remember that the state pays for the majority of your benefit, with you subsidizing the coverage for any dependents you choose to add on to the Plan. Please read this guide carefully before enrolling.

The State Health Plan offers two health plan options: The 80/20 PPO Plan and the 70/30 PPO Plan.

Both the 80/20 PPO Plan and the 70/30 PPO Plan are administered by Blue Cross and Blue Shield of North Carolina (Blue Cross NC) but benefits are paid by the state, not Blue Cross NC. You can seek care from providers in the NC State Health Plan Network or go out-of-network. However, if you stay in-network, your deductibles, copays and coinsurance will be lower. Both plans cover the same medical and pharmacy services. However, the member cost share varies by each plan.

CVS Caremark is the Plan's pharmacy manager, but your pharmacy benefits are paid by the state. Members should note that this does NOT mean members will have to go to a CVS pharmacy location for their prescriptions.

The State Health Plan utilizes a custom, closed formulary or drug list. Under a custom, closed formulary, certain drugs are not covered. If you find that your prescription is not covered, speak to your provider about possible alternatives. There is an exception process available to providers who believe that, based on medical necessity, it is in the member's best interest to remain on a non-covered drug.

## Please note:

- Permanent employees working a minimum of 30 hours per week may enroll in the State Health Plan.
   Some part-time employees are also eligible but on a fully contributory basis.
- For you and other permanent employees, your employing agency contributes over \$600 to your health benefit each month.
- For employee-only coverage each month, you pay \$25 on the 70/30 Plan, or \$50 on the 80/20 Plan, if you complete a tobacco attestation, plus any dependent premiums, if you choose to cover dependents.
- Non-permanent employees working a minimum of 30 hours per week can also enroll in State Health
  Plan benefits. However, they are different benefits and these employees should work with their HR
  department regarding that option.

## 80/20 PPO PLAN

This plan has higher premiums than the 70/30 PPO Plan in exchange for lower copays and lower coinsurance. In addition, the deductible is lower on this plan than the 70/30 PPO Plan. With this plan, Affordable Care Act preventive services and medications are covered at 100%, which means there is no charge to you. An example of such a service includes an annual physical.

## **70/30 PPO PLAN**

This plan has lower premiums in exchange for higher copays and coinsurance. Affordable Care Act preventive services and medications are also covered at 100%, which means there is no charge to you. An example of such a service includes an annual physical.

Affordable Care Act Preventive Services and Medications lists are located on the Plan's website at www.shpnc.org.

## **Lower Your Monthly Premiums**

By completing the tobacco attestation, you can earn a wellness premium credit that will reduce your monthly premium in both plan options. The wellness premium credit only applies to the employee-only premium. In order to receive the premium credit, you must complete the tobacco attestation within 30 days of your hire date. The tobacco attestation can be completed online through eBenefits, the Plan's enrollment system.

2022 PREMIUM CREDIT SAVINGS	80/20 PLAN	70/30 PLAN
Employee-only Monthly Premium	\$110	\$85
Attest that you are tobacco-free or agree to visit a CVS MinuteClinic or a Primary Care Provider that offers counseling for at least one tobacco cessation counseling session.*	-\$60	-\$60
Total Monthly Employee-Only Premium: (With Credit)	\$50	\$25

<sup>\*</sup>Tobacco attestation must be completed each year. For tobacco users that agree to visit a CVS MinuteClinic or a Primary Care Provider for a tobacco cessation counseling session, only one visit is required to receive your premium credit. One session must be completed within 60 days of your enrollment.

## NC STATE HEALTH PLAN NETWORK

As a State Health Plan member, you will have access to the North Carolina State Health Plan Network, which is made up of providers who signed up for the Plan's Clear Pricing Project (CPP), and Blue Cross NC's Blue Options network. CPP providers have agreed to get rid of secret contracts, making health care more affordable and transparent. In an effort to lower health care costs for members and to support CPP providers, the Plan will be offering significant copay reductions for members who visit a CPP provider in 2022.

To locate a CPP provider, visit the Plan's website and click "Find a Doctor." Then look for "Clear Pricing Project Provider" next to a provider's name. Compare the difference and check out the savings!

## CLEAR PRICING PROJECT PROVIDER COPAY COMPARISON CHART

CLEAR PRICING PROJECT PROVIDER COPAY COMPARISON CHART						
PROVIDER	80/20 PPO PLAN	70/30 PPO PLAN				
Primary Care Provider (PCP)	CPP PCP on ID card \$0 Non-CPP PCP on ID card \$10 Other PCP \$25	CPP PCP on ID card \$0 Non-CPP PCP on ID card \$30 Other PCP \$45				
Behavioral Health Provider	CPP Providers \$0 Non-CPP Provider \$10	CPP Providers \$0 Non-CPP Provider \$30				
Specialist	CPP Specialists \$40 Non-CPP Specialists \$80	CPP Specialists \$47 Non-CPP Specialists \$94				
Speech, Occupational, Chiropractor and Physical Therapy	CPP Providers \$26 Non-CPP Providers \$52	CPP Providers \$36 Non-CPP Providers \$72				

As noted above, you can also save money under the 80/20 and 70/30 PPO plans when you visit your selected Primary Care Provider, even if that provider is not a CPP provider.

## Health & Wellness Resources

The State Health Plan offers telephonic coaching for disease and case management for members with the following conditions:

- chronic obstructive pulmonary disease (COPD)
- · congestive heart failure
- · coronary artery disease
- diabetes

- · asthma
- cerebrovascular disease
- · peripheral artery disease

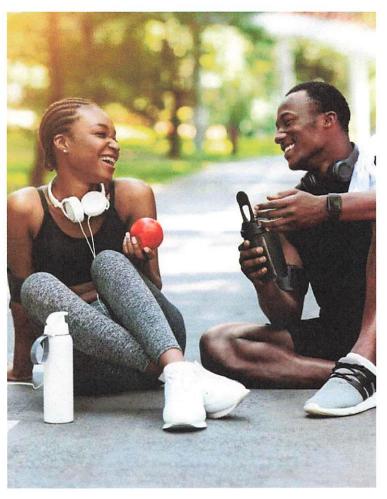
Case management will also be provided for members with complex health care needs and with conditions such as chronic and end stage renal disease. Eligible members will receive more information about these services.

## BLUE365: A WELLNESS RESOURCE AND DISCOUNT PROGRAM FOR HEALTHY LIVING

As State Health Plan members, you can save money, live healthier and find great member discounts on fitness and health tools through Blue365®. Staying healthy and active is easy and affordable. It's the best investment you can make in your future. Blue365, offered through Blue Cross NC, is a simple way to access trusted wellness resources, and valuable offers like these:

- · Fitness: Gym memberships and fitness gear
- · Personal Care: Vision and hearing care
- Healthy Eating: Weight loss and nutrition programs
- Lifestyle: Travel and family activities
- Wellness: Mind/body wellness tools and resources
- Financial Health: Financial tools and programs

To access more information on these saving opportunities, please visit BlueConnect. To access BlueConnect, visit the State Health Plan's website at **www.shpnc.org** and click eBenefits to log into eBenefits, the Plan's enrollment system. Once you're logged into eBenefits, you will see a BlueConnect Quick Link. Once you are in BlueConnect, look for the Blue365 tab. Members must register to use Blue365 services. You can also find more information in your Benefit Booklet and by calling 855-511-2583, 8 a.m. - 6 p.m., Monday-Friday.



## **New Member Enrollment**

You can enroll yourself as well as eligible family members in health plan coverage. Eligible family members include:

- · Your spouse.
- Your or your spouse's biological, legally adopted or foster child up to age 26 (including a child for whom you are the court-appointed guardian and a stepchild if you are married to the child's biological parent).
- A dependent child over the age of 26 if he or she is disabled to the extent that he or she is incapable of earning a living. The handicap must have either developed or begun to develop before the dependent's 19th birthday, or the handicap must have developed or begun to develop before the dependent's 26th birthday if the dependent was covered by the State Health Plan.

Dependent verification documentation is required website to access the Plan's enrollment for all dependents. You can upload these documents need assistance call 855-859-0966.

in eBenefits, the Plan's enrollment system. A list of required documents is available on the website. New members may find it helpful to gather these documents before beginning their enrollment.

## **Effective Date**

The coverage effective date for new employees is the first day of the month following the date of employment, or the first day of the second month. You and any eligible dependents must enroll in the State Health Plan with the same effective date unless you experience a qualifying life event. Enrollment must occur within 30 days of your date of hire.

## How Do I Enroll?

To enroll, visit the State Health Plan's website at www.shpnc.org and click "eBenefits" at the top of the website to access the Plan's enrollment system. If you need assistance call 855-859-0966.

## **Decision Support Tools**

## Selecting The Plan That Is Best For You

Only you can decide which plan option is best for you and your family. However, the State Health Plan provides a number of resources to help you make an informed decision.

Visit **www.shpnc.org** for details about the 2022 Health Plan options, including:

- Links to the CVS Caremark drug lookup tool to assist you with determining your out-of-pocket costs for medications
- Benefit Booklets
- Plan Comparison
- Informational Videos

Premium rate information is available on the State Health Plan's website at **www.shpnc.org**. If you are a less than 12-month employee or the employee of a Local Government Employer, please ask your Health Benefits Representative for your applicable rates.

## Special Enrollment

If you decline coverage for yourself or your eligible dependents and you later experience a qualifying event, you and/or your dependents may be eligible to enroll. You must enroll within 30 days of the qualifying event outside of the annual Open Enrollment period.

Effective January 1, 2021, members first hired on and after this date will not be eligible for retiree medical benefits.

## Stay Informed

Subscribe to the State Health Plan's Member Focus free e-newsletter to keep up to date on your pharmacy and health benefits. Sign up today at **www.shpnc.org**. Just scroll down the page and click on the "Sign Up for Our Monthly e-Newsletter" block.

## Once you choose your benefit plan, you may not elect to switch plans until the next Open Enrollment period.

The coverage type you select (for example, employee-only or employee-spouse) will remain in effect until the next Open Enrollment period. You will not be able to add or drop a spouse or dependents until the next benefit plan year unless you experience a qualifying event. These events include changes such as marriage, birth and retirement. For a complete list of qualifying events, refer to the Benefit Booklet located on the Plan's website at www.shpnc.org, or ask your Health Benefits Representative. Open Enrollment is typically held in the fall.

### Have Questions?

For additional information regarding benefit coverage, visit the State Health Plan website at www.shpnc.org. You may also call Customer Service at 888-234-2416, or ask your Health Benefits Representative. Questions regarding Enrollment and Eligibility should be directed to the Eligibility and Enrollment Support Center at 855-859-0966. For a complete description of the health plans offered, please refer to the Benefit Booklets available online at www.shpnc.org.

## 2022 State Health Plan Comparison

	V	VHAT YOU PAY			
PLAN DESIGN FEATURES	80/20 P	PO PLAN	70/30 PPO PLAN		
PLAN DESIGN FEATORES	IN-NETWORK	OUT-OF-NETWORK	IN-NETWORK	OUT-OF-NETWORK	
Annual Deductible	\$1,250 Individual \$3,750 Family	\$2,500 Individual \$7,500 Family	\$1,500 Individual \$4,500 Family	\$3,000 Individual \$9,000 Family	
Coinsurance	20% of eligible expenses after deductible is met	40% of eligible expenses after deductible is met and the difference between the allowed amount and the charge	30% of eligible expenses after deductible is met	50% of eligible expenses after deductible is met and the difference between the allowed amount and the charge	
Out-of-Pocket Maximum (Combined Medical and Pharmacy)	\$4,890 Individual \$14,670 Family	\$9,780 Individual \$29,340 Family	\$5,900 Individual \$16,300 Family	\$11,800 Individual \$32,600 Family	
Preventive Services	\$0 (covered by the Plan at 100%)	N/A	\$0 (covered by the Plan at 100%)	N/A	
Office Visits	CPP PCP on ID card \$0 Non-CPP PCP on ID card \$10 Other PCP \$25	40% after deductible is met	CPP PCP on ID card \$0 Non-CPP PCP on ID card \$30 Other PCP \$45	50% after deductible is met	
Specialist Visits	CPP Specialist \$40 Other Specialists \$80	40% after deductible is met	CPP Specialist \$47 Other Specialists \$94	50% after deductible is met	
Speech, Occupational, Chiro & Phys. Therapy	CPP Provider \$26 Other Provider \$52	40% after deductible is met	CPP Provider \$36 Other Provider \$72	50% after deductible is met	
Urgent Care	\$70		\$100		
Emergency Room (Copay waived w/ admission or observation stay)	\$300 copay, then 20% after deductible is met		\$337 copay, then 30% after deductible is met		
Inpatient Hospital	\$300 copay, then 20% after deductible is met	\$300 copay, then 40% after deductible is met	\$337 copay, then 30% after deductible is met	\$337 copay, then 50% after deductible is met	
Tier 1 (Generic)	\$5 copay per 30-day supply		\$16 copay per 30-day supply		
Tier 2 (Preferred Brand & High-Cost Generic)	\$30 copay per 30-day supply		\$47 copay per 30-day supply		
<b>Tier 3</b> (Non-preferred Brand)	Deductible/coinsurance		Deductible/coinsurance		
<b>Tier 4</b> (Low-Cost Generic Specialty)	\$100 copay per 30-day	supply	\$200 copay per 30-day supply		
Tier 5 (Preferred Specialty)	\$250 copay per 30-day	supply	\$350 copay per 30-day supply		
<b>Tier 6</b> (Non-preferred Specialty)	Deductible/coinsurance		Deductible/coinsurance		
Preferred Blood Glucose Meters (BGM) and Supplies*	\$5 copay per 30-day supply		\$10 copay per 30-day supply		
Preferred and Non-Preferred Insulin	\$0 copay per 30-day sup	oply	\$0 copay per 30-day supply		
Preventive Medications	\$0 (covered by the Plan at 100%)		\$0 (covered by the Plan at 100%)		

PCP: Primary Care Provider

<sup>\*</sup>This does not include Continuous Glucose Monitoring Systems or associated supplies. Preferred Continuous Glucose Monitoring Systems and associated supplies are considered a Tier 2 member copay.

## **Legal Notices**

## Notice of Privacy Practices for The State Health Plan for Teachers and State Employees

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Original Effective Date: April 14, 2003 Revised Effective Date: January 20, 2018

#### Introduction

A federal law, the Health Insurance Portability and Accountability Act (HIPAA), requires that we protect the privacy of identifiable health information that is created or received by or on behalf of the Plan. This notice describes the obligations of the Plan under HIPAA, how medical information about you may be used and disclosed, your rights under the privacy provisions of HIPAA, and how you can get access to this information. Please review it carefully.

## **Your Rights**

You have the right to:

- · Get a copy of your health and claims records
- · Correct your health and claims records
- · Request confidential communication
- · Ask us to limit the information we share
- Get a list of those with whom we've shared your information
- Get a copy of this privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

#### **Your Choices**

You have some choices in the way that we use and share information if we:

- Answer coverage questions from your family and friends
- Provide disaster relief
- Market our services or sell your information

#### **Our Uses and Disclosures**

We may use and share your information as we:

- Help manage the health care treatment you receive
- Run our organization
- Pay for your health services
- · Administer your health plan
- · Help with public health and safety issues
- Do research
- Comply with the law
- Respond to organ and tissue donation requests and work with a medical examiner or funeral director
- Address workers' compensation, law enforcement, and other government requests
- Respond to lawsuits and legal actions

## **Your Rights**

When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you.

#### Get a copy of health and claims records

- You can ask to see or get a copy of your health and claims records and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your health and claims records, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

#### Ask us to correct health and claims records

- You can ask us to correct your health and claims records if you think they are incorrect or incomplete. Ask us how to do this.
- We may say "no" to your request, but we'll tell you why in writing within 60 days.

#### Request confidential communications

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- We will consider all reasonable requests, and must say "yes" if you tell us you would be in danger if we do not.

### Ask us to limit what we use or share

- You can ask us not to use or share certain health information for treatment, payment, or our operations.
- We are not required to agree to your request, and we may say "no" if it would affect your care.

## Get a list of those with whom we've shared information

- You can ask for a list (accounting) of the times we've shared your health information (including medical records, billing records, and any other records used to make decisions regarding your health care benefits) for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except:

   (1) disclosures for purposes of treatment, payment, or health care operations;
   (2) disclosures made to you;
   (3) disclosures made pursuant to your authorization;
   (4) disclosures made to friends or family in your presence or because of an emergency;
   (5) disclosures for national security purposes; and
   (6) disclosures incidental to otherwise permissible disclosures.
- To request an accounting, you must submit a written request to the Privacy Contact identified in this Notice. Your request must state a time period of no longer than six (6) years.

## Get a copy of this privacy notice

You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

## Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

## File a complaint if you feel your rights are violated

 You can complain if you feel we have violated your rights by contacting us using the information provided in this document.

- You can file a complaint with the U.S.
   Department of Health and Human Services
   Office for Civil Rights by sending a letter
   to 200 Independence Avenue, S.W.,
   Washington, D.C. 20201, calling 1-877-696 6775, or visiting www.hhs.gov/ocr/privacy/
   hipaa/complaints/.
- We will not retaliate against you for filing a complaint.

#### **Your Choices**

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in payment for your care
- Share information in a disaster relief situation
  If you are not able to tell us your preference,
  for example if you are unconscious, we may go
  ahead and share your information if we believe
  it is in your best interest. We may also share
  your information when needed to lessen a
  serious and imminent threat to health or safety.
  In these cases we never share your information
  unless you give us written permission:
- Marketing purposes
- · Sale of your information

### **Our Uses and Disclosures**

## How do we typically use or share your health information?

We typically use or share your health information in the following ways:

## Help manage the health care treatment you receive

We can use your health information and share it with professionals who are treating you. Example: The Plan may disclose your health information so that your doctors, pharmacies, hospitals, and other health care providers may provide you with medical treatment.

## Run our organization

We can use and disclose your information to run our organization (healthcare operations), improve the quality of care we provide, reduce healthcare costs, and contact you when necessary.

Example: The Plan may use and disclose your information to determine the budget for the following year, or to set premiums.

We are not allowed to use genetic information to decide whether we will give you coverage and the price of that coverage. This does not apply to long-term care plans.

Example: We use health information about you to develop better services for you.

## Pay for your health services

We can use and disclose your health information as we pay for your health services. Example: We share information about you with CVS Caremark to coordinate payment for your prescriptions.

## Administer your plan

We may disclose your health information to your health plan sponsor for plan administration.

Example: Your employer's Health Benefit Representative is provided information to help you understand your health benefits, and help make sure you are enrolled.

## How else can we use or share your health information?

We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html.

## Help with public health and safety issues

We can share health information about you for certain situations such as:

- Preventing disease
- · Helping with product recalls
- Reporting adverse reactions to medications
- Reporting suspected abuse, neglect, or domestic violence
- Preventing or reducing a serious threat to anyone's health or safety

#### Do research

We can use or share your information for health research. Research done using Plan information must go through a special review process. We will not use or disclose your information unless we have your authorization, or we have determined that your privacy is protected.

## Comply with the law

We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we're complying with federal privacy law.

## Respond to organ and tissue donation requests and work with a medical examiner or funeral director

- We can share health information about you with organ procurement organizations.
- We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

## Address workers' compensation, law enforcement, and other government requests

We can use or share health information about you:

- · For workers' compensation claims
- For law enforcement purposes or with a law enforcement official
- With health oversight agencies for activities authorized by law
- For special government functions such as military, national security, and presidential protective services

## Respond to lawsuits and legal actions

We can share health information about you in response to a court or administrative order, or in response to a subpoena.

## Other Uses and Disclosures

Some uses and disclosures of your information will be made only with your written authorization. For example, your written authorization is required in the following instances: (i) any use or disclosure of psychotherapy notes, except as otherwise permitted in 45 C.F.R. 164.508(a)(2); (ii) any use or disclosure for "marketing," except as otherwise permitted in 45 C.F.R. 164.508(a) (3); (iii) any disclosure which constitutes a sale of protected health information (PHI). If you authorize the Plan to use or disclose your PHI, you may revoke the authorization at any time in writing. However, your revocation will only stop future uses and disclosures that are made after the Plan receive your revocation. It will not have any effect on the prior uses and disclosures of your PHI.

#### **Our Responsibilities**

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information see: www.hhs.gov/ocr/ privacy/hipaa/understanding/consumers/ noticepp.html.

## Changes to the Terms of this Notice

The Plan has the right to change this notice at any time. The Plan also has the right to make the revised or changed notice effective for medical information the Plan already has about you as well, as any information received in the future. The Plan will post a copy of the current notice at www.shpnc.org. You may request a copy by calling 919-814-4400.

#### Complaints

If you believe your privacy rights have been violated, you may file a complaint with the Plan or with the Secretary of the Department of Health and Human Services. You will not be penalized or retaliated against for filing a complaint.

To file a complaint with the Plan, contact the Privacy Contact identified in this Notice. To file a complaint with the Secretary of the Department of Health and Human Services Office for Civil rights use this contact information:

## U.S. Department of Health and Human Services

200 Independence Avenue SW. Room 509F, HHH Building Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD)
File complaint electronically at https://
ocrportal.hhs.gov/ocr/portal/lobby.jsf
Complaint forms are available at http://www.
hhs.gov/ocr/office/file/index.html

#### **Privacy Contact**

The Privacy Contact at the Plan is: State Health Plan Attention: HIPAA Privacy Officer 3200 Atlantic Avenue Raleigh, NC 27604 919-814-4400

## Enrollment in the Flexible Benefit Plan (under IRS Section 125) for the State Health Plan

Your health benefit coverage can only be

changed (dependents added or dropped) during the Open Enrollment period or following a qualifying life event. These events include, but are not limited to the following:

- Your marital status changes due to marriage, death of spouse, divorce, legal separation, or annulment.
- You increase or decrease the number of your eligible dependents due to birth, adoption, placement for adoption, or death of the dependent.
- You, your spouse, or your eligible dependent experiences an employment status change that results in the loss or gain of group health coverage.
- You, your spouse, or your dependents become entitled to Medicare, or Medicaid.
- Your dependent ceases to be an eligible dependent (e.g., the dependent child reaches age 26).
- You, your spouse, or your dependents commence or return from an unpaid leave of absence such as Family and Medical Leave or military leave.
- You receive a qualified medical child support order (as determined by the plan administrator) that requires the plan to provide coverage for your children.
- If you or your dependents change your country of permanent residence by moving to or from the United States, you or your dependents will have 30 days from the date of entering or exiting the United States to change your health benefit plan election.
- If you, your spouse or dependents experience a cost or coverage change under another group health plan for which an election change was permitted, you may make a corresponding election change under the Flex Plan (e.g., your spouse's employer significantly increases the cost of coverage and as a result, allows the spouse to change his/her election).
- If you change employment status such that you are no longer expected to average 30 hours of service per week but you do not lose eligibility for coverage under the State Health Plan (e.g., you are in a stability period during which you qualify as full time), you may still revoke your election provided that you certify that you have or will enroll yourself (and any other covered family members) in other coverage providing minimum essential coverage (e.g., the marketplace) that is effective no later than the first day of the second month following the month that includes the date the original coverage is revoked.
- You may prospectively revoke your State Health Plan election if you certify your intent to enroll yourself and any covered dependents in the marketplace for coverage that is effective beginning no later than the day immediately following the last day of the original coverage that is revoked.
- You or your children lose eligibility under Medicaid or a state Children's Health Insurance Program. In this case you must request enrollment within 60 days of losing eligibility.
- If you, your spouse or your dependent loses eligibility for coverage (as defined by HIPAA) under any group health plan or health insurance coverage (e.g., coverage in the individual market, including the marketplace), you may change your participation election.

In addition, even if you have one of these events, your election change must be

"consistent" with the event, as defined by the IRS. Consequently, the election change that you desire may not be permitted if not consistent with the event as determined by IRS rules and regulations. When one of these events occurs, you must complete your request through your online enrollment system within 30 days of the event (except as described above). If you do not process the request within 30 days, you must wait until the next Open Enrollment to make the coverage change.

### **Notice of HIPAA Special Enrollment Rights**

If you are declining enrollment for yourself or your dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to enroll yourself and your dependents in this plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing towards your or your dependents' other coverage). However, you must request enrollment within 30 days after your or your dependents' other coverage ends (or after the employer stops contributing toward the other coverage).

If you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. However, you must request enrollment within 30 days after the marriage, birth, adoption, or placement for adoption. If you decline enrollment for yourself or for an eligible dependent (including your spouse) while Medicaid coverage or coverage under a state children's health insurance program is in effect, you may be able to enroll yourself and your dependents in this plan if you or your dependents lose eligibility for that other coverage. However, you must request enrollment within 60 days after your or your dependents' coverage ends under Medicaid or a state children's health insurance program. If you or your dependents (including your spouse) become eligible for a state premium assistance subsidy from Medicaid or through a state children's health insurance program with respect to coverage under this plan, you may be able to enroll yourself and your dependents in this plan. However, you must request enrollment within 60 days after your or your dependents' determination of eligibility for assistance. To request special enrollment or obtain more information, contact the Eligibility and Enrollment Support Center at 855-859-0966.

## Notice Regarding Mastectomy-Related Services

If you have had or are going to have a mastectomy, you may be entitled to certain benefits under the Women's Health and Cancer Rights Act of 1998 (WHCRA). For individuals receiving mastectomy-related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient, for:

- All stages of reconstruction of the breast on which the mastectomy was performed;
- Surgery and reconstruction of the other breast to produce a symmetrical appearance;
- Prostheses; and
- Treatment of physical complications of the mastectomy, including lymphedema.
   These benefits will be provided subject to the same deductibles and coinsurance applicable to other medical and surgical benefits provided

under your elected plan. If you would like more information on WHCRA benefits, contact Customer Service.

#### Notice of Patient Protections for Non-Grandfathered Plans

The following notice applies to plans offered by the North Carolina State Health Plan for Teachers and State Employees ("the Plan") that are not considered to be a "grandfathered health plan" under the Patient Protection and Affordable Care Act. The Plan generally allows the designation of a primary care provider. You have the right to designate any primary care provider who participates in our network and who is available to accept you or your family members. For children, you may designate a pediatrician as the primary care provider. For information on how to select a primary care provider, and for a list of the participating primary care providers, contact Customer Service.

You do not need prior authorization from the Plan or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, contact Customer Service.

## Notice Regarding Availability of Health Insurance Marketplace Coverage Options (Employer Exchange Notice)

To assist you as you evaluate options for you and your family, this notice provides basic information about the Health Insurance Marketplace ("Marketplace"). The Marketplace is designed to help you find health insurance that meets your needs and fits your budget. The Marketplace offers "one-stop shopping" to find and compare private health insurance options. You may also be eligible for a new kind of tax credit that lowers your monthly premium.

You may qualify to save money and lower your monthly premium, but only if your employer does not offer coverage, or offers coverage that doesn't meet certain standards. The savings on your premium that you are eligible for depends on your household income. If you have an offer of health coverage from your employer that meets certain standards, you will not be eligible for a tax credit through the Marketplace and may wish to enroll in your employer's health plan. However, you may be eligible for a tax credit that lowers your monthly premium, or a reduction in certain cost-sharing if your employer does not offer coverage to you at all or does not offer coverage that meets certain standards.

If the cost of a plan from your employer that would cover you (and not any other members of your family) is more than 9.5% of your household income for the year, or if the coverage your employer provides does not meet the "minimum value" standard set by the Affordable Care Act,

you may be eligible for a tax credit. An employersponsored health plan meets the "minimum value standard" if the plan's share of the total allowed benefit costs covered by the plan is no less than 60% of such costs.

It is important to note, if you purchase a health plan through the Marketplace instead of accepting health coverage offered by your employer, then you may lose the employer contribution to the employer- offered coverage. Also, this employer contribution, as well as your employee contribution to employer- offered coverage, is often excluded from income for Federal and State income tax purposes. Your payments for coverage through the Marketplace are made on an after-tax basis. For more information about your coverage offered by your employer, please review the summary plan description or contact Customer Service. The Marketplace can help you evaluate your coverage options, including your eligibility for coverage through the Marketplace and its cost. Please visit HealthCare.gov for more information, including an online application for health insurance coverage and contact information for a Health Insurance Marketplace in your area.

## Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit www.healthcare.gov.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial **1-877-KIDS**NOW or www.insurekidsnow.gov to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and you must request coverage within 60 days of being determined eligible for premium assistance. If you have questions about enrolling in your employer plan, contact the Department of Labor at www.askebsa.dol.gov or call 1-866-444-EBSA (3272).

### ALABAMA - Medicaid

Website: http://myalhipp.com/ Phone: 1-855-692-5447

## ALASKA - Medicaid

The AK Health Insurance Premium Payment Program

Website: http://myakhipp.com/ Phone: 1-866-251-4861

Email: CustomerService@MyAKHIPP.com

Medicaid Eligibility:

http://dhss.alaska.gov/dpa/Pages/medicaid/default.aspx

## ARKANSAS - Medicaid

Website: http://myarhipp.com/

Phone: 1-855-MyARHIPP (855-692-7447)

## **CALIFORNIA** – Medicaid

Website: Health Insurance Premium Payment (HIPP) Program

http://dhcs.ca.gov/hipp Phone: 916-445-8322 Email: hipp@dhcs.ca.gov

## COLORADO – Health First Colorado (Colorado's Medicaid Program) & Child Health Plan Plus (CHP+)

Health First Colorado Website: https://www.healthfirstcolorado.com/

Health First Colorado Member Contact Center:

1-800-221-3943/ State Relay 711

CHP+: https://www.colorado.gov/pacific/hcpf/child-health-plan-plus

CHP+ Customer Service: 1-800-359-1991/ State Relay 711

Health Insurance Buy-In Program (HIBI): https://www.colorado.
gov/pacific/hcpf/health-insurance-buy-program

HIBI Customer Service: 1-855-692-6442

## FLORIDA - Medicaid

**Website:** https://www.flmedicaidtplrecovery.com/flmedicaidtplrecovery.com/hipp/index.html

Phone: 1-877-357-3268

### GEORGIA - Medicaid

Website: https://medicaid.georgia.gov/health-insurance-

premium-payment-program-hipp Phone: 678-564-1162 ext 2131

### INDIANA - Medicaid

Healthy Indiana Plan for low-income adults 19-64

Website: http://www.in.gov/fssa/hip/

Phone: 1-877-438-4479 All other Medicaid

Website: https://www.in.gov/medicaid/

Phone: 1-800-457-4584

### IOWA - Medicaid and CHIP (Hawki)

Medicaid Website: https://dhs.iowa.gov/ime/members

Medicaid Phone: 1-800-338-8366

Hawki Website: http://dhs.iowa.gov/Hawki

Hawki Phone: 1-800-257-8563

HIPP Website: https://dhs.iowa.gov/ime/members/medicaid-a-to-z/hipp

HIPP Phone: 1-888-346-9562

## KANSAS - Medicaid

Website: https://www.kancare.ks.gov/

Phone: 1-800-792-4884

### **KENTUCKY - Medicaid**

Kentucky Integrated Health Insurance Premium Payment Program (KI-HIPP) Website: https://chfs.ky.gov/agencies/dms/

member/Pages/kihipp.aspx **Phone:** 1-855-459-6328 **Email:** KIHIPP.PROGRAM@ky.gov

KCHIP Website: https://kidshealth.ky.gov/Pages/index.aspx

Phone: 1-877-524-4718

Kentucky Medicaid Website: https://chfs.ky.gov

## LOUISIANA - Medicaid

Website: www.medicaid.la.gov or www.ldh.la.gov/lahipp

Phone: 1-888-342-6207 (Medicaid hotline) or

1-855-618-5488 (LaHIPP)

## MAINE - Medicaid

Enrollment Website:

https://www.maine.gov/dhhs/ofi/applications-forms
Phone: 1-800-442-6003 TTY: Maine relay 711
Private Health Insurance Premium Webpage:
https://www.maine.gov/dhhs/ofi/applications-forms
Phone: 1-800-977-6740 TTY: Maine relay 711

## MASSACHUSETTS - Medicaid and CHIP

Website: https://www.mass.gov/info-details/masshealth-premium-

assistance-pa

Phone: 1-800-862-4840

### MINNESOTA - Medicaid

 $\label{lem:website:https://mn.gov/dhs/people-we-serve/children-and-families/health-care/health-care-programs/programs-and-services/other-programs-and-services/other-programs-and-services/other-programs-and-services/other-programs-and-services/other-programs-and-services/other-programs-and-services/other-programs-and-services/other-programs-and-services/other-programs-and-services/other-programs-and-services/other-programs-and-services/other-programs-and-services/other-programs-and-services/other-programs-and-services/other-programs-and-services/other-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-services-programs-and-$ 

insurance.jsp

Phone: 1-800-657-3739

## MISSOURI - Medicaid

Website: http://www.dss.mo.gov/mhd/participants/pages/hipp.htm

Phone: 573-751-2005

## MONTANA - Medicaid

Website: http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP

Phone: 1-800-694-3084

### **NEBRASKA** - Medicaid

Website: http://www.ACCESSNebraska.ne.gov

Phone: 1-855-632-7633 Lincoln: 402-473-7000 Omaha: 402-595-1178

## NEVADA - Medicaid

Medicaid Website: https://dhcfp.nv.gov Medicaid Phone: 1-800-992-0900

### **NEW HAMPSHIRE - Medicaid**

Website: https://www.dhhs.nh.gov/oii/hipp.htm

Phone: 603-271-5218

Toll free number for the HIPP program: 1-800-852-3345, ext 5218

### **NEW JERSEY - Medicaid and CHIP**

Medicaid Website: http://www.state.nj.us/humanservices/

dmahs/clients/medicaid/ Medicaid Phone: 609-631-2392

CHIP Website: http://www.njfamilycare.org/index.html

CHIP Phone: 1-800-701-0710

#### **NEW YORK - Medicaid**

Website: https://www.health.ny.gov/health\_care/medicaid/

Phone: 1-800-541-2831

## NORTH CAROLINA - Medicaid

Website: https://medicaid.ncdhhs.gov/

Phone: 919-855-4100

## NORTH DAKOTA - Medicaid

Website: http://www.nd.gov/dhs/services/medicalserv/medicaid/

Phone: 1-844-854-4825

## OKLAHOMA - Medicaid and CHIP

Website: http://www.insureoklahoma.org

Phone: 1-888-365-3742

## **OREGON - Medicaid**

Website: http://healthcare.oregon.gov/Pages/index.aspx

http://www.oregonhealthcare.gov/index-es.html

Phone: 1-800-699-9075

enrollment rights, contact either:

U.S. Department of Labor

1-866-444-EBSA (3272)

www.cms.hhs.gov

www.dol.gov/agencies/ebsa

To see if any other states have added a

premium assistance program since July 31, 2021, or for more information on special

Employee Benefits Security Administration

Centers for Medicare & Medicaid Services

U.S. Department of Health and Human Services

1-877-267-2323, Menu Option 4, Ext. 61565

## The State Health Plan:

· Provides free aids and services to people with disabilities to communicate effectively with us, such as:

Qualified sign language interpreters

 Written information in other formats (large print, audio, accessible electronic formats, other formats)

• The State Health Plan website is Americans with Disabilities Act (ADA) compliant for the visually impaired.

 Provides free language services to people whose primary language is not English, such as:

Qualified interpreters

Information written in other languages

If you need these services, contact the Civil Rights Coordinator identified below (the "Coordinator"):

State Health Plan Compliance Officer 919-814-4400

## PENNSYLVANIA - Medicaid

Website: https://www.dhs.pa.gov/providers/Providers/Pages/

Medical/ HIPP-Program.aspx Phone: 1-800-692-7462

#### RHODE ISLAND - Medicaid and CHIP

Website: http://www.eohhs.ri.gov/

**Phone:** 1-855-697-4347 or 401-462-0311 (Direct RIte Share Line)

### UTAH - Medicaid and CHIP

Medicaid Website: https://medicaid.utah.gov/ CHIP Website: http://health.utah.gov/chip

Phone: 1-877-543-7669

### **VERMONT- Medicaid**

Website: http://www.greenmountaincare.org/

Phone: 1-800-250-8427

## VIRGINIA - Medicaid and CHIP

Website: https://www.coverva.org/en/famis-select

https://www.coverva.org/en/hipp

Medicaid Phone: 1-800-432-5924 CHIP Phone: 1-800-432-5924

## WASHINGTON - Medicaid

Website: https://www.hca.wa.gov/

Phone: 1-800-562-3022

## WEST VIRGINIA - Medicaid

Website: http://mywvhipp.com/

Toll-free phone: 1-855-MyWVHIPP (1-855-699-8447)

## WISCONSIN - Medicaid and CHIP

Website: https://www.dhs.wisconsin.gov/badgercareplus/

p-10095.htm

Phone: 1-800-362-3002

## WYOMING - Medicaid

Website: https://health.wyo.gov/healthcarefin/medicaid/

programs-and-eligibility/ Phone: 1-800-251-1269

> If you believe that the State Health Plan has failed to provide these services or discriminated against you, you can file a grievance with the Coordinator. You can file a grievance in person or by mail, fax, or email.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, available at:

U.S. Department of Health and Human Services 200 Independence Avenue SW Room 509F, HHH Building Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD)

File complaint electronically at: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf

Complaint forms are available at: http://www.hhs.gov/ocr/office/file/index.html

## Nondiscrimination and **Accessibility Notice**

The State Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The State Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

## 80/20 & 70/30 Plan for Active Subscribers

	80/20	PLAN	70/30 PLAN			
<b>Monthly Premium Rates</b> January 1, 2021 - December 31, 2021	TOBACCO ATTESTATION COMPLETE?*		TOBACCO ATTESTATION COMPLETE?*			
	YES	NO	YES	NO		
ACTIVE SUBSCRIBERS						
Subscriber	\$50.00	\$110.00	\$25.00	\$85.00		
Subscriber + Child(ren)	\$305.00	\$365.00	\$218.00	\$278.00		
Subscriber + Spouse	\$700.00	\$760.00	\$590.00	\$650.00		
Subscriber + Family	\$720.00	\$780.00	\$598.00	\$658.00		

### Notes:

- 1. If your employment contract is for less than 12 months, contact your Health Benefits Representative or benefits office for monthly rates.
- 2. If you are actively employed and you or your dependent(s) are Medicare eligible, the State Health Plan is the primary insurer and the Non-Medicare rates apply. An exception to this would be if you or your dependent(s) are Medicare eligible due to end stage renal disease (ESRD).
- 3. If you work for a local government employer, contact your Health Benefits Representative or benefits office for monthly rates.
- 4. The employer share for Active subscribers is \$521.96.





<sup>\*</sup>Premium credit completed during enrollment period.









**Step-by-Step Enrollment Instructions for New Employees** 

A Division of the Department of State Treasurer

## State Health Plan Website

 Once your Health Benefits Representative has created a personal record for you in the eBenefits system, go to the State Health Plan's website at www.shpnc.org and click eBenefits located at the top center on the home screen.









Q

# Benefits is the Gateway to your Enrollment

- eBenefits is the Plan's online enrollment system and the gateway to all of your benefit information.
- Once you are logged into eBenefits, you will have access to several resources without having to remember various passwords:
  - Blue Connect: your portal for order new ID cards, reviewing your Explanation of Benefits, reviewing where you are in meeting your deductible and other benefit resources
  - CVS Caremark: your pharmacy portal, where you can review your prescription history and other benefits



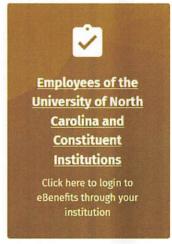
# Logging into eBenefits

- If you are employed by any of the organizations in the gold boxes, click one to enroll. If not, click Access your Benefits via eBenefits (the first gold box).
- Enter your Username and Password. Login ID: Your first name, the first initial
  of your last name and the last 4 digits of your Social Security number. Initial
  Password: Your Social Security number without spaces or dashes.
- Example for employee John Doe with SSN 111-22-3333: Login ID is JohnD3333 and Password is 1112233333. If you have transferred from another agency and already had an account in eBenefits, please check with your HBR to verify your login information.







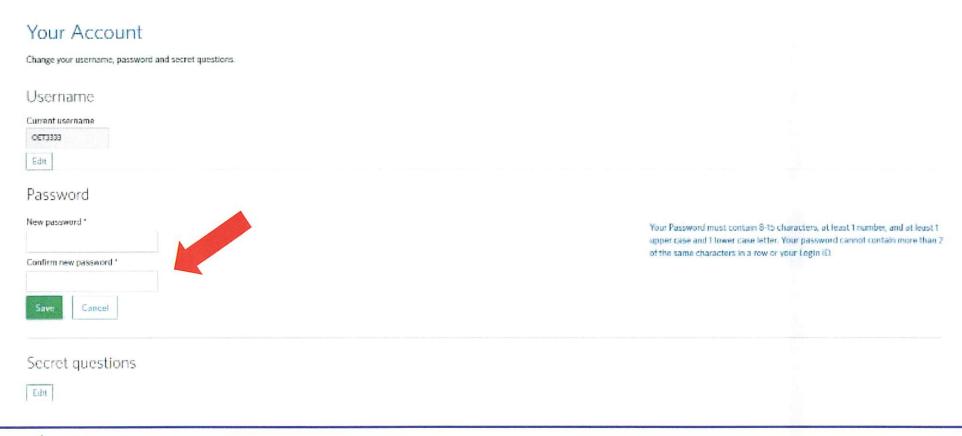






# **Changing Your Password**

- You will be prompted to change your password as soon as you log in.
- After you select Save, you will also be asked to select your secret questions and answers.
- Select Save again and Next.

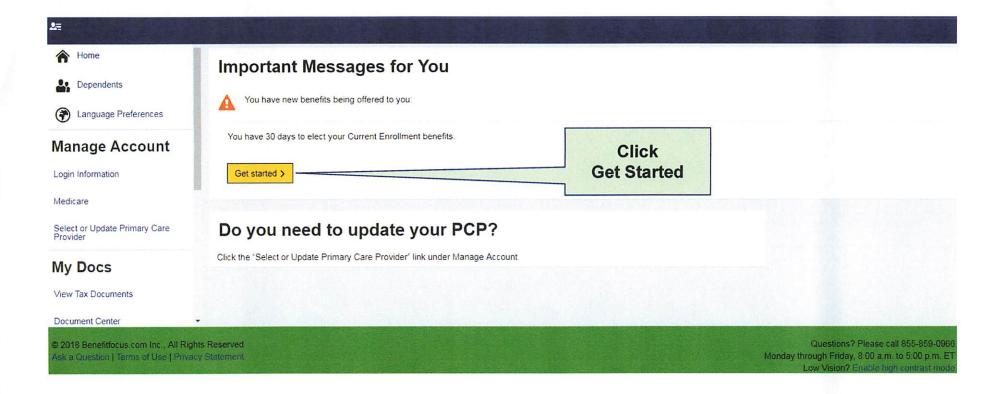






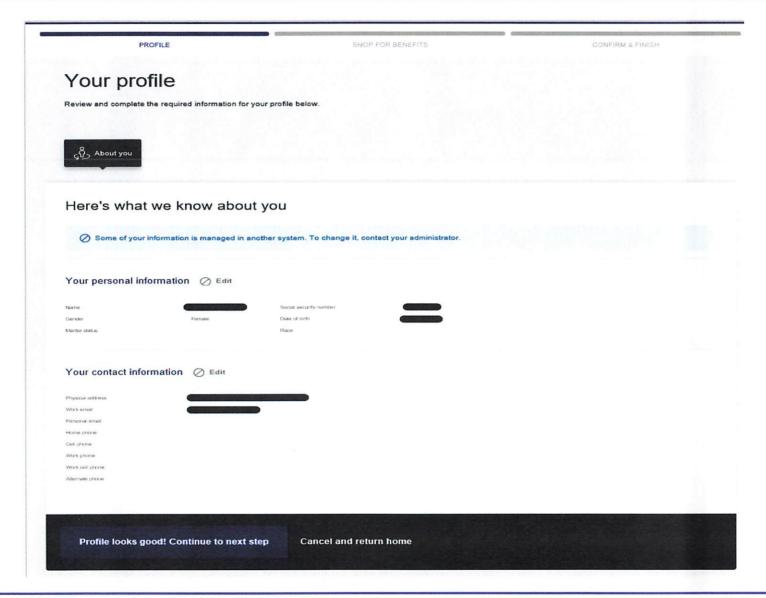
# **Getting Started**

 When you have arrived at the Member Home Page at login, you will be able to get started on your enrollment. Just follow the prompts in this slide and the ones that follow.





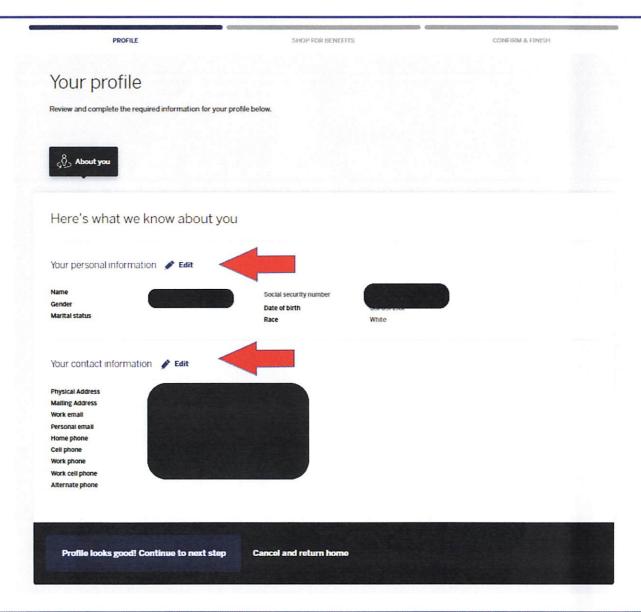
# **Profile Review**







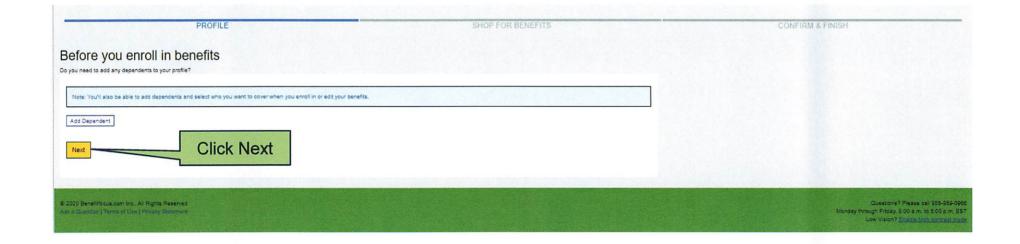
## **Updating Profile Information**





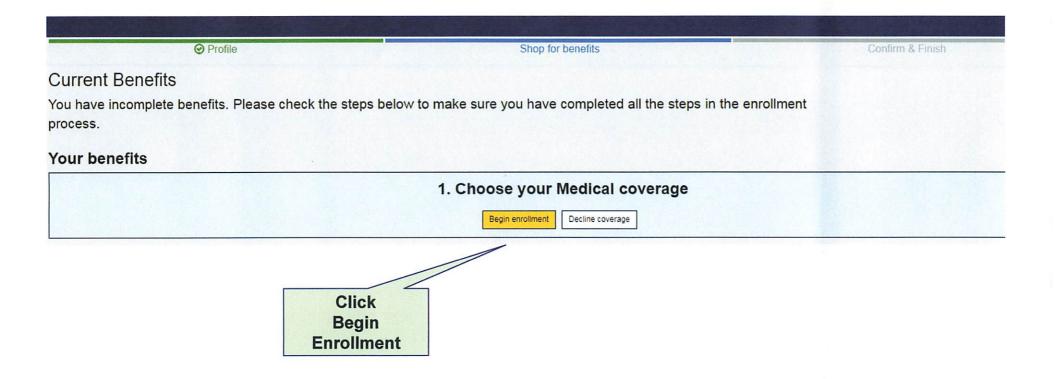


## Add Dependents, if applicable



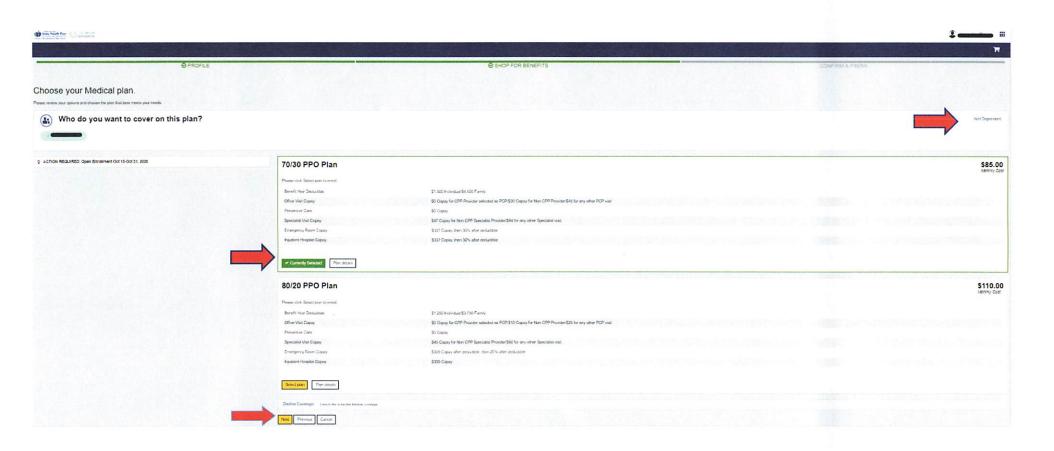


## Begin Enrollment



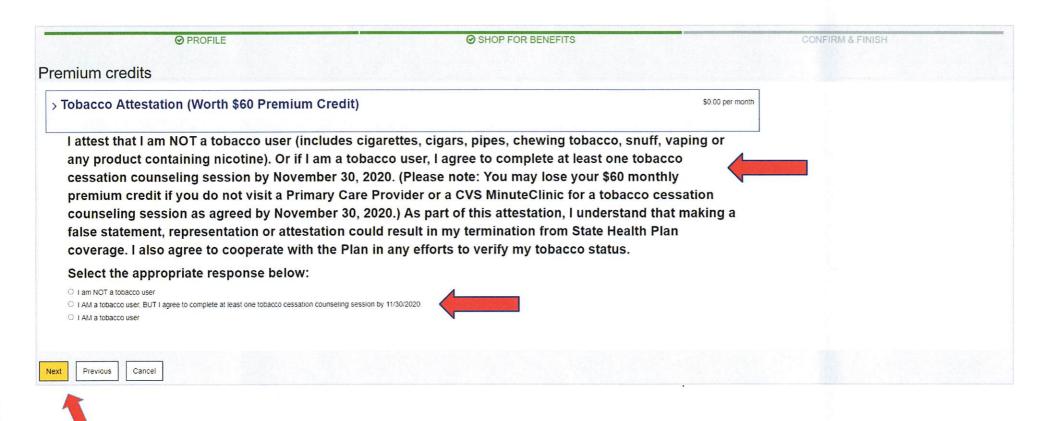


# Plan Selection Page/Add Dependent(s)





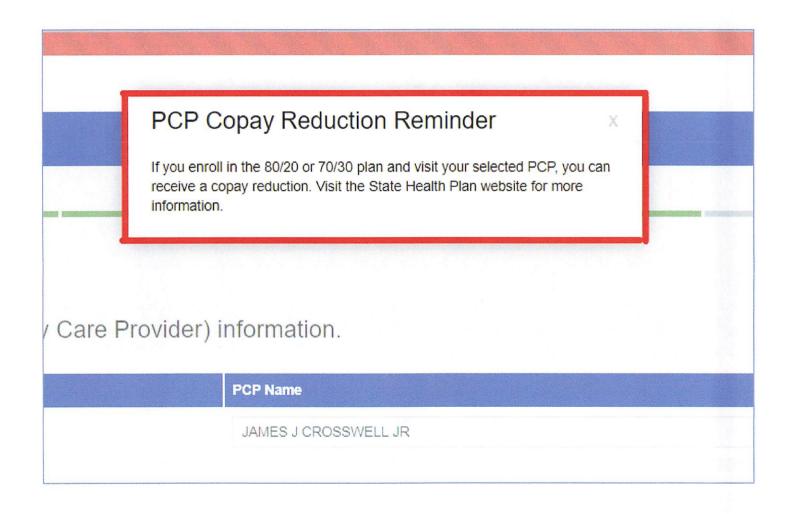
## 2021 Tobacco Attestation







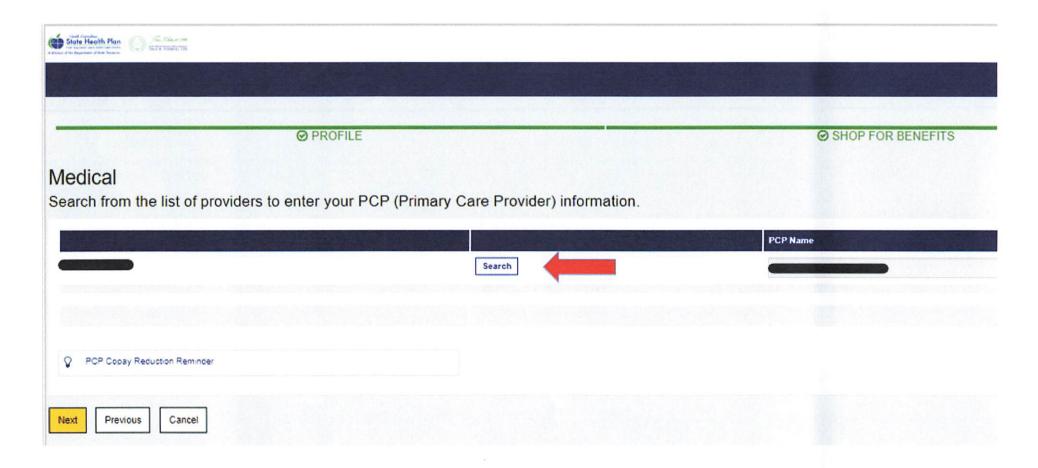
# PCP Copay Reduction Reminder





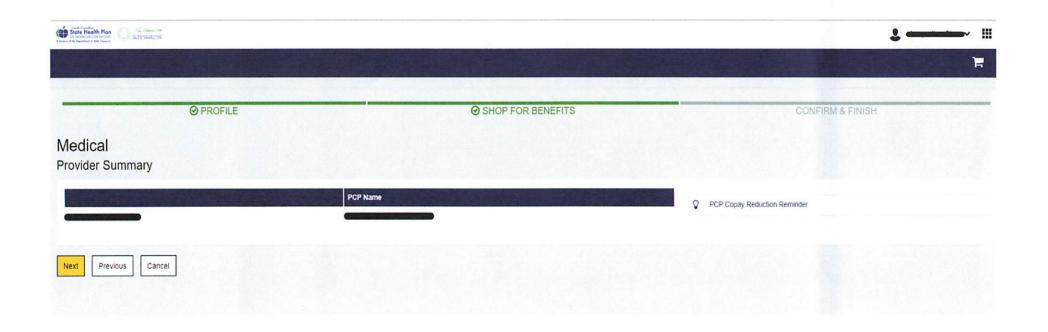
## PCP Selection Page

-Clicking "Search" will open the BCBSNC PCP Lookup Tool



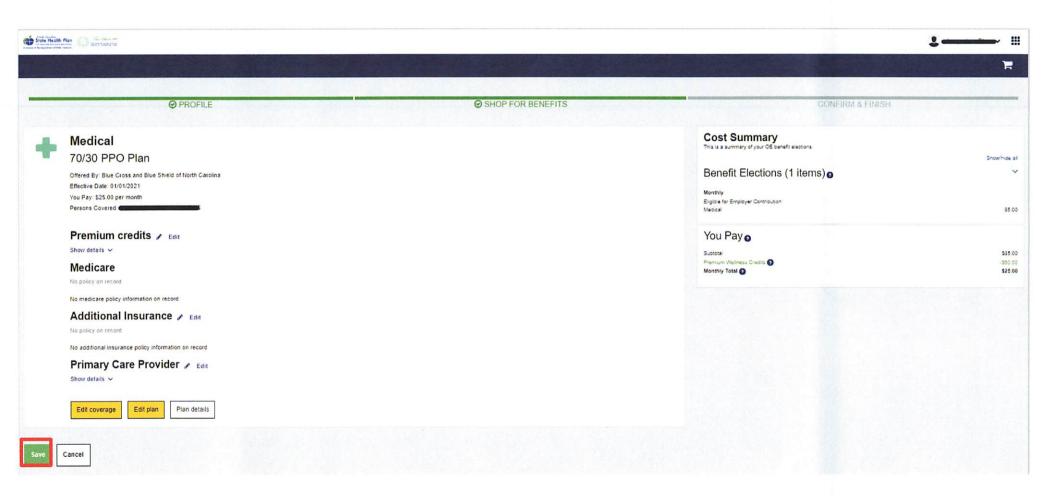


## **PCP Confirmation**





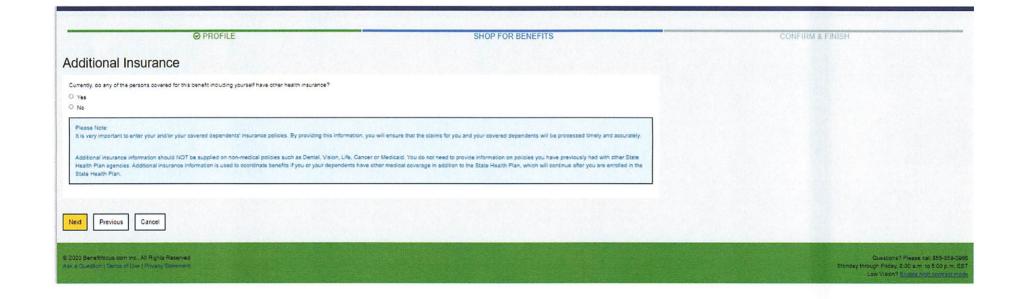
## Medical Benefits Cost Summary





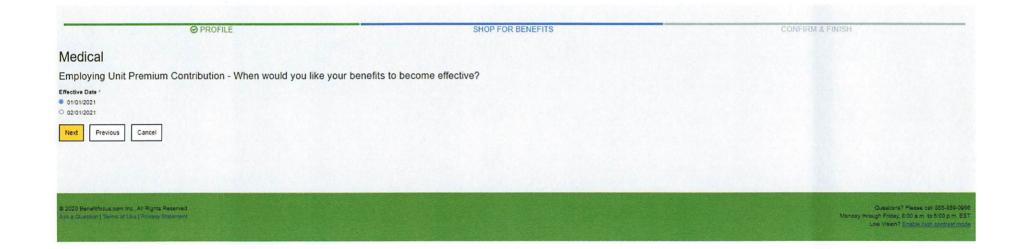


## Additional Insurance



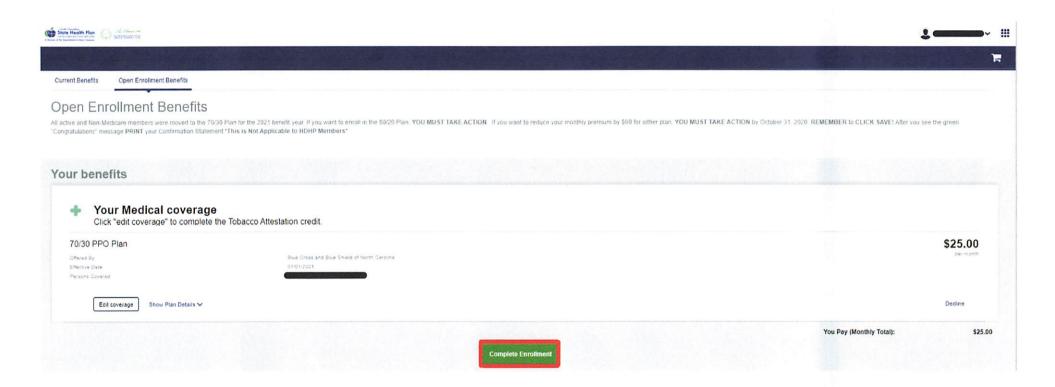


## Select Effective Date





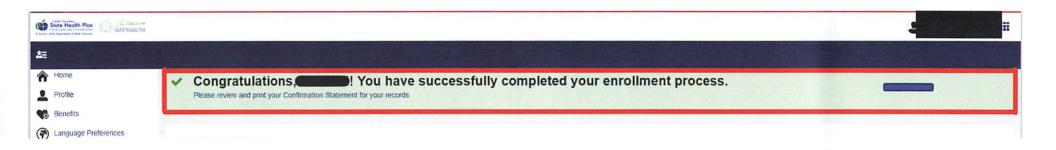
## Your Benefits Review







# **Congratulations Banner**



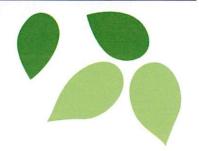


## **Questions?**

**ELIGIBILITY AND ENROLLMENT** (Support Center for Members) **855-859-0966** 

CVS CAREMARK (PHARMACY BENEFITS) 888-321-3124

BLUE CROSS AND BLUE SHIELD OF NC (BENEFITS & CLAIMS) 888-234-2416







www.shpnc.org www.nctreasurer.com

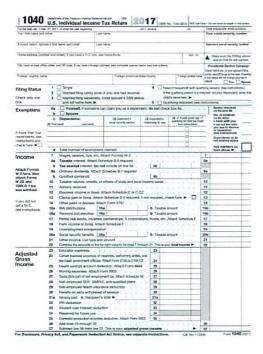
#### State Health Plan Required Documentation for Qualifying Life Events & Dependent Eligibility

Dependent Verification Requirements	Required Documentation from Employee
<b>Legal Married Spouse</b> Defined as legally married spouse and includes same and opposite gender spouses.	<ul> <li>Page 1 of subscriber's most recent Federal Income Tax Return* (1040, 1040A or 1040EX) as filed with the IRS, listing the spouse (may be joint or separate as long as the spouse is listed) &amp; signed page or official taxtranscript</li> <li>OR</li> </ul>
	Official Marriage Certificate** <b>PLUS</b> one of the following to show current joint tenancy:
	<ul> <li>Current joint lease or lease showing residency</li> <li>Current joint of one of the below, or two separate of any of the below showing the same address, one listing the employee and the other listing the spouse:         <ul> <li>Monthly bill or financial statement</li> <li>Current year's property/vehicle tax or registration bill</li> <li>Current insurance statement or bill</li> <li>Designation of the spouse as a primary beneficiary of the employee's life insurance or retirement benefits and listing primary residence</li> </ul> </li> </ul>
Biological Child under the age of 26 Defined as your biological child and Includes child of same gender spouse.	<ul> <li>Page 1 of subscriber's most recent Federal Income Tax Return* (1040, 1040A or 1040EX) as filed with the IRS, listing the child as dependent &amp; signed page or official tax transcript</li> <li>Birth Certificate or Mother's Copy with subscriber's name listed as parent</li> <li>Verification of Facts within 6 months of birth</li> </ul>
Stepchild under the age of 26 Defined as your stepchild.	Page 1 of subscriber's most recent Federal Income Tax Return* (1040, 1040A or 1040EX) as filed with the IRS, listing the step child as dependent & signed page or official tax transcript  OR  Birth Certificate or Mother's Copy with subscriber's name listed as parent AND Marriage Certificate (indicating employee's spouseis married to employee)  Verification of Facts within 6 months of birth
Adopted Child under the age of 26 Child you have legally adopted or has been placed with you for adoption or in anticipation of legal adoption.	Page 1 of subscriber's most recent Federal Income Tax Return* (1040, 1040A or 1040EX) as filed with the IRS, listing the step child or adopted child as dependent & signed page or official tax transcript  OR International adoption papers from country of adoption  Official adoption agreement for the dependent being added from the adoption agency showing intent to adopt
Foster Child under the age of 26 Defined as your foster child or child placed with you for foster care.	Official State Agreement for placement specific to the dependent(s) being added
Child under the age of 26 for whom the Subscriber is Court Appointed Guardian  Defined as a child for whom the subscriber has become the child's court-ordered guardian or has been awarded legal and physical custody of the child, pursuant to a valid court order.	Page 1 of subscriber's most recent Federal Income Tax Return* (1040, 1040A or 1040EX) asfiled with the IRS, listing the child as a dependent & signed page or official tax transcript  OR Court documents signed by a judge verifying legal custody of the child
Child under age 26 for whom the Plan has received a Qualified Medical Child Support Order (QMCSO)  Defined as any recognized child(ren) you are required to cover under the Plan due to a Qualified Medical Child Support Order (QMCSO).	<ul> <li>Court documents signed by a judge</li> <li>Medical support orders issued by a State</li> </ul>

<sup>\*</sup>Most recent tax form from the previous year. If not available, the year prior will be accepted along with a letter indicating you have an extension. \*\*Employees that have been married less than a year are able to submit a marriage certificate only.

#### **Acceptable Documentation for Dependents:**

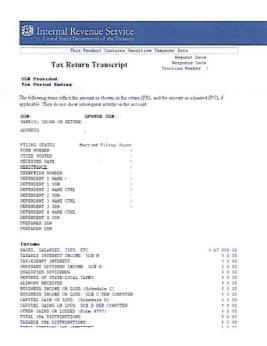
1040 Tax Form



#### Tax Form Signature Page



#### Tax Transcript



#### Qualified Medical Child Support Order





# Certificate of Carriage This consiles that Were United in The Holy Bonds OF Matrimony At On the Day of in the year Signatures & Witnessed & Officiated by Authorized By Signature

## Verification of Facts for Dependents under 6 months of age

Baby's Time of Birth: Baby's Sex:	Verific	ation of Fac	·fs		
PARENT 1 : BIRTHING	MOTHER'S INFOR	MATION			
Baby's Legal Name				Request for Sodal Security Munice	
!				2.	
Current Legal Name (First) (Me	odies (Lust)			Martie Status	
1					
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Mailing Address					
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11	12			13	
Rece	Received VMC1			Pre-Pregnancy Weight	
14	15	16		17	
Cigareties Simpsed					
18.					
PARENT 2 : FATHERIP	ARENT INFORMA	TION			
Current Legal Name (First) (Ma	ddiel (Ltet)				
19.					
Date of Birth			Place of the		
20			21		
Social Security Number			Education		
22			23		
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	maten if other than Better	g Mother (First) (Mid	idai (Last)		
20a					
Marie of Person Providing into 20st Relationship to Birthing Mother 20st					

Lease Agreement

#### Lease Agreement

, by and between	located at		, AL,
This Lease Agreement (this "Agreem , by and between , ("Landlord") and , AL, ("Tee	and	, located at	-
, AL,("Te	ant"). Each Tenant i	jointly and never	mily liable to
Landford for payment of rent and per	formance in accorda	ace with all other	terms of this
Agreement.		1000	
1. Premises. The premises leased are (the "Premises").	located at		AL,
<ol><li>Agreement to Lease. Landlord ag from Landlord, the Premises according</li></ol>	poes to lease to Tena ng to the terms and co	nt and Tenant agr anditions in this A	ees to lease Agreement
3. Term. This Lesse will be for a ten and ending on(the "Ter		nths beginning or	n
<ol> <li>Rent. Tenant will pay Landlord a in advance and due on the last of each Landlord at the Landlord's address at Landlord) by mail or in person and a The first rent payment is payable to I</li> </ol>	a month during the To ated above (or at and decepted via one of the	rm. The rent will ther address as di e following methr	be paid to the rected by ods:
5. Additional Rent. There may be in required to pay additional charges to additional rent under this Agreement rent payment. If Tenant does not pay %6 of the monthly rent at Landlord has the same rights and Tenditional rent as they do with rent.	Landlord. All such of and will be paid with rent, Tenant will paid and such late charge w	harges are conside the next regularly a late charge in all be paid as addi	ered by scheduled the smount of tional rent

- Use of Premises. The Premises will be occupied only by the Tenant and his/her/their immediate family and used only for residential purposes.
- 7. Landlard's Failure to Give Possession. In the event Landlard is unable to give possession of the Premises to Tensut on the start date of the Term, Tensut will not be liable for rest until stder Landlard gives possession of the Premises to Tensut. This does not affect the end date of the Term.

#### Affidavit Out of Wedlock

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#### Adoption Decree

## SUPERIOR COURT OF THE DISTRICT OF COLUMBIA FAMILY COURT DOMESTIC RELATIONS BRANCH - ADOPTION

EX PARTE IN THE MATTER OF	: Adoption Case No. A
THE PETITION OF	1
[Petitioners' Initials]	
	JUDGE
FOR ADOPTION OF MINOR CHILD	

#### FINAL DECREE OF ADOPTION

Upon consideration of the Petition for Adoption filed by [current name of child] for the adoption of a minor child from (durrent name of child), in journent name of child), and upon the reportistsd recommendation of the Child and Family Services Agency of the District Concerns or or Deposition of page 201 to the suitstaction of the court. (1) That the court has jurisdiction pursuant to D.C. Code Ann. § 16-301 (2001); (2) That the adoptee is physically, mentally, and otherwise suitable for adoption by the petitioner; (3) That the petitioner is fit and able to give the adoptes a proper home and education; (4) That the adoption will be for the best interests of the adoptes; (5) That the adoptee has resided with the petitioner since (current name of child[Iff this is a foreign readoption, replace with: That the adoptee has been in the legal care and control of petitioners by virtue of an adoption [or, if applicable, a guardianship) in journed name of child) on journest name of child), and has resided with them since that date), which is more than six months preceding the date of this

Filters are five pertioners, modify the order appropriately broughout.

Legal Separation w/ Notary

#### SEPARATION AGREEMENT AND RELEASE IN FULL

This Separation Agreement and Release in Full (this "Agreement") is made and entered into by and between the City of Charlotte, a North Carolina Municipal Corporation ("City"), and Randall W. Kerrick ("Employee"). This Agreement is effective as of October 2, 2015 ("Effective Date").

#### PRELIMINARY STATEMENT

Employee was hired by City on or about March 22, 2010, and has worked most recently as a Charlotte Mecklenburg Police Officer. On September 18, 2013, Employee was suspended without pay. Subsequent to Employee's suspension, the City Manager made a determination, pursuant to a City Council resolution adopted December 12, 1977 and recorded at Resolutions Book 13, pages 141-142, that the City would not defend, or pay for the defense, of a civil lawsuit against Employee.

Employee and City now desire to terminate their employment relationship in a definitive manner and to settle and resolve any and all claims they may have against each other. City, in exchange for the release provided by Employee below, and Employee's agreement with various covenants set forth berein, has agreed to provide Employee with separation benefits that it may not otherwise be legally obligated to provide. This Agreement sets forth the parties' understanding and agreement with respect to such employment separation, post-employment obligations, release of claims, and related matters.

#### AGREEMENT

NOW, THEREFORE, in consideration of the agreements and representations hereinafter set forth, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Employee and City, intending to be legally bound, hereby agree to the termination of their employment relationship in accordance with terms and conditions hereinafter set forth:

- <u>Termination from Employment</u>. Employee hereby voluntantly resigns as an employee
  of the City, and Employee and City confirm Employee's termination from employment with
  City, effective as of October 2, 2015 (the "Termination Date").
- No Admission of Liability or Wrongdoing. This Agreement and the payments
  provided herein do not constitute an admission of any wrongdoing, unlawful conduct or liability
  by the City.
- Payments and Benefits Provided by City. City agrees to pay or provide Employee ompensation, benefits and consideration under this Agreement as follows:
  - (a) Back Pay. City shall pay Employee back pay from the date of Employee's suspension up through and including the Termination Date, payable in one lump sum, gross payment, on October 16, 2015, in accordance with City's generally applicable policies and procedures.

#### Beneficiary Designation

Making Accress Principal Life Enrollment & Ces Moines, IA 20392-2002 Insurance Company Walver - KY Division level Account number/unit number Employee Information Salay amount Salay mode Service be read 100 occopromisas Loadon

Salay mode Service be read 100 occopromisas Loadon

What is your payrol mode? Service Group Term Life ☐ Deri ☐ Bect ☐ Decine

Group Term Life Beneficiary Designation (Complete if covered for group term life operage)

All prinary and contingent beneficiaries, whether abults or minors, should be included in the beneficiary
designation below. Primary Beneficiaries: Percentage Residents Lizers Social security number Andres Social security number Name Helcartage Helatoreho Contingent Beneficiaries: Socie security number Page 1 of 3

Dated	, 20	
SIGNATURE:		
STATE OF		
STATE OF		
County of		
County of	, a Notary Public i	n and for said County and State, personally known to
be the same person whose na	ame is subscribed to the for and acknowledged that he	n and for said County and State, personally known to regoing waiver of summons, appressing a said appearance as his

#### Court Appointed Guardian

STATE OF NORTH CAROLINA	) Free to.
WAKE County	In The General Court Of Justice Superior Court Division Before the Clerk
IN THE MATTER OF THE ESTATE OF:	
ome Of History	LETTERS OF APPOINTMENT LIMITED GUARDIAN OF THE PERSON 05. 254-1203 -1206 -1212 -1213 -12
	of guardiens of incompetent previous, and upon propes application, has of the Person of the ward named above and has ordered that these Lat
Except as set forth selow, the Limited Guardian of the Person outlody, care and control of the ward.	is fully authorized and entitled under the laws of North Carolina to have
The ward retains the following legal rights a Check of that apply)	and privileges:
<ul> <li>Determine his/her degree of participation in interpersonal in Additional Specification:</li> </ul>	Historiships and social, religious, and community activities
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Make	
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Take care of minor health problems. Additional Specification.	
Contact service providers as needed Additional Specification	
<ul> <li>Make decisions regarding social, religious, and community Additions Specification</li> </ul>	activities
□ Other	
These Letters are issued to affect to that authority and to certif	y that it is now in full force and effect.
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#### Medicaid Termination Letter

Hoke Covery DSS P.O. Box 340 Ranford, NC 28378



Employee's Name and Address

#### Notice of Termination of Public Assistance

Case ID: Aid Program Category: Medical Assistance This letter is to notify you of a change which is about to take place in your assistance.

Please rend all the information carefully because it is very important to you.

THE CHANGE WHICH WILL TAKE PLACE:
Effective 11-30-2018 All Medicaid benefits will stop for the following individual(s):

WHY THE CHANGE WILL BE MADE:
Your mome saidle reversive changed. State roles supporting this action are found in Section 2340, 7259, and 2310 of the Aged.
Blint, Dashide Manual or Section 1235, 3300 and 3366 of the Family and Chaldren's Manual.

If this senter says "TIMELY" is the upper right currer If the thouge is for Cash Assistance, Refuger Assistance, Medicalst, or Special Assistance, and if you say for a hearing or at before the date the cluege will be made, you can continue to receive benefits at the present level until the first hearing doctains is made, soles you waive this right. Continuation of benefits DOES NOT reply to North Carolina Hearth Cheer.

If this notice says "ADEQUATE" in the sopes right corner: Your breafits will be changed without further notice. You may request a bearing by the date below

If you choose to have your Work Flux Family Assistance or Rifuger Assistance contained and the basing shows that the changes were correct, you must repay the benefits you received while winting the hebring decision. If you choose to have your Medical or Special Assistance contained and the Damag shows that the changes were correct, you may be used up-up-benefits be you reducted while withing for the braining decision. If you choose not to have benefits contained and the braining decision is your favor, you we retrieve retrievale, we benefit to your the benefits you can show the benefits of your the benefits you will set.

PLEASE CONTINUE READING FOR IMPORTANT INFORMATION REGARDING YOUR RIGHTS TO A HEARING.

DSS-8110 (Rev. 12/17) Economic and Family Services

#### Medicaid Approval Letter

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#### Property/Vehicle Tax

NC COMBINED VEHICLE REGISTRATION RENEWAL AND PROPERTY TAX NOTICE Date of Notice: Customer:

	VEHIC Tax County:	LE PROPER	TAX INFORMA Appraised Value:	
Property Tax Questions/Appears:	Taxing Districts		Tax Rate Per \$100 Value	Amount Due
Jackenia County Finance Depi SER-631-52-99 and Grandauff Core fld Sylva NC 28779 www.pcksome.org	COUNTY	MY STLVA.	300000 300000	1.74 1.05
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		Total Ar	nount Due	\$
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Name and Addre	ess		chere if you have space provided o	

CIDED#5831775553DA1018D54YNS2143#03013

Monthly Bill



Divorce Decree

CR

A record of testimony was duly reported by the Court's reporte

Jurisdiction and Domicile

appear and wholly made default.

Loss of Other Coverage Letter

\*\*\*\*This is an automatically generated email. Please do not respond as it will not be received.\*\*\*\*

University Name

North Carolina Central University

Enrollment Confirmation #

Coverage Period

Spring/Summer 2019

Dear

This email serves as notification that your enrollment in the North Carolina Central University Medical Insurance Plan for Spring/Summer 2019 is now Void.

As a result you DO NOT have coverage for Spring/Summer 2019, whose coverage period is 01/01/2019 through 07/31/2019.

Insurance Card w/ Effective Date





Now Eligible for Other Coverage Letter

Mr./Ms.1 [Last name]

#### **Unacceptable Documentation for Dependents:**







Paternity Results



		The state of the s		
Continue Construction	CONTRACTOR I	Probability of Pastrury	TROPPEL(Trop Probability	-07)
The CINA symment miles entirely expensable for the on title report cased for its the persons into Labor moddentification of the pr	e informer - provided and erified. T - firet, Laborate story C - states of Americ	for the specimens. The identity are Consensation of Agreetics Ho-	used outs about on this report y and assummation of the DN dungs makes as representation and all lightly that may arise t	A speciment analysis is as to the identity of
the sheld.	or from the pursons indicate since they share government precised man of the Course	tig markers. Using the above o	, cannot be excluded as the probability of passer	he trust-great deliver of many is 549 00000%, as
Lateratury Corporation of March 19, 2018	Assersia Holdings			



| Full Name or Certificate | Continue | Cont

Birth Certificate Application

Vaccine Administration Record	Patient name:	(Page 1 of 2)
for Children and Teens	Birthdate:	
ioi cililaten ana reens	Chart number:	

Before administering any vaccines, give copies of all pertinent Vaccine Information Statements (VISs) to the child's parent or legal representative and make sure he/she understands the risks and benefits of the vaccine(s). Always provide or update the patient's personal record card.

Vaccine Type of Vaccine			Funding Source	Site <sup>3</sup>	Vaccine		Vaccine Information Statement (VIS)		Vaccinator <sup>a</sup> (signature or
	Vaccine (secolyry)	(F.S.P)2		Lot #	Mt.	Date on VIS <sup>4</sup>	Dose given*	initials & title)	
Hepatitis B* (e.g., Hep8, Htb-Hep8, DTaP-Hep8-IPV) Gree IM									
Diphthoria, Tetanus, Pertussis* (c.g., DTaP, DTaPHib, DTaP-HepB-IPV, DT, OTaP-IPV-Hb, Tap, OTaP-IPV-Ta)									

Immunization Records

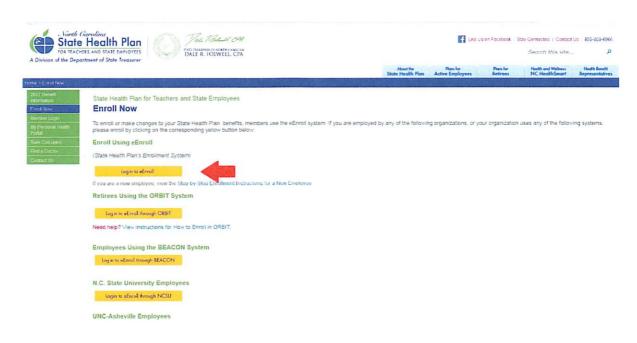


### How to Upload Required Dependent Documents in eEnroll

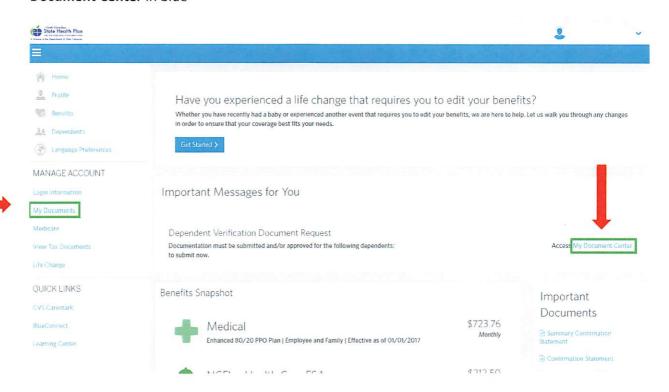
1. Go to the State Health Plan website at <a href="https://www.shpnc.org">www.shpnc.org</a> and select Enroll Now.



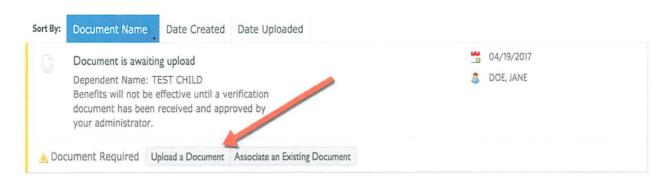
2. Select the appropriate yellow box to log into **eEnroll**. Please note: If you access eEnroll through another system, such as ORBIT, you will need to follow the appropriate instructions provided by your group to log into eEnroll.



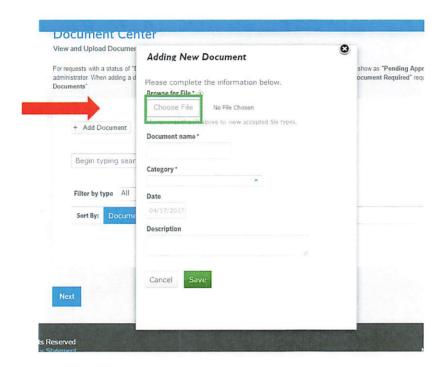
- 3. If your group/agency has an HR InTouch site, you will need to click on the **Enroll Now** link to the right.
- Once you are in eEnroll, click the My Documents on the left hand side, or the My Document Center in blue



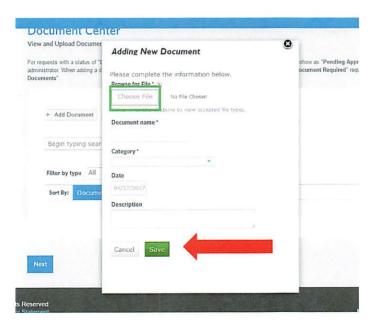
5. Select Upload a Document



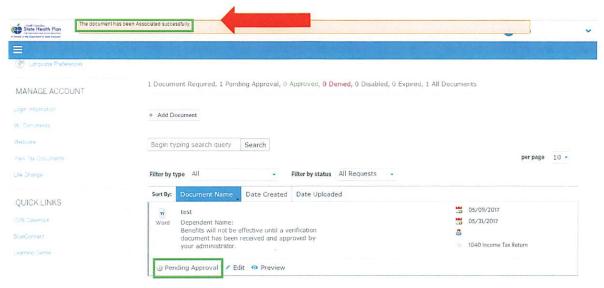
6. Select the file you need by clicking on Choose File \* accepted file formats are .jpg, .jpeg, .gif, .png, .pdf, .doc, .docx, xls and .xlsx. You will then be prompted to upload the required documentation within the Document Center.



7. Select Save



8. You will get a confirmation at the top of the screen that the document has been uploaded. And the task will now show pending approval.



Form Approved OMB No. 1210-0149 (expires 6-30-2023)

#### PART A: General Information

When key parts of the health care law take effect in 2014, there will be a new way to buy health insurance: the Health Insurance Marketplace. To assist you as you evaluate options for you and your family, this notice provides some basic information about the new Marketplace and employment-based health coverage offered by your employer.

#### What is the Health Insurance Marketplace?

The Marketplace is designed to help you find health insurance that meets your needs and fits your budget. The Marketplace offers "one-stop shopping" to find and compare private health insurance options. You may also be eligible for a new kind of tax credit that lowers your monthly premium right away. Open enrollment for health insurance coverage through the Marketplace begins in October 2013 for coverage starting as early as January 1, 2014.

#### Can I Save Money on my Health Insurance Premiums in the Marketplace?

You may qualify to save money and lower your monthly premium, but only if your employer does not offer coverage, or offers coverage that doesn't meet certain standards. The savings on your premium that you're eligible for depends on your household income.

#### Does Employer Health Coverage Affect Eligibility for Premium Savings through the Marketplace?

Yes. If you have an offer of health coverage from your employer that meets certain standards, you will not be eligible for a tax credit through the Marketplace and may wish to enroll in your employer's health plan. However, you may be eligible for a tax credit that lowers your monthly premium, or a reduction in certain cost-sharing if your employer does not offer coverage to you at all or does not offer coverage that meets certain standards. If the cost of a plan from your employer that would cover you (and not any other members of your family) is more than 9.5% of your household income for the year, or if the coverage your employer provides does not meet the "minimum value" standard set by the Affordable Care Act, you may be eligible for a tax credit.<sup>1</sup>

**Note:** If you purchase a health plan through the Marketplace instead of accepting health coverage offered by your employer, then you may lose the employer contribution (if any) to the employer-offered coverage. Also, this employer contribution -as well as your employee contribution to employer-offered coverage- is often excluded from income for Federal and State income tax purposes. Your payments for coverage through the Marketplace are made on an after-tax basis.

#### How Can I Get More Information?

For more in	formation about your cove	rage offered by your en	mployer, please	check your summary plan de	scription or
contact					

The Marketplace can help you evaluate your coverage options, including your eligibility for coverage through the Marketplace and its cost. Please visit HealthCare.gov for more information, including an online application for health insurance coverage and contact information for a Health Insurance Marketplace in your area.

<sup>&</sup>lt;sup>1</sup> An employer-sponsored health plan meets the "minimum value standard" if the plan's share of the total allowed benefit costs covered by the plan is no less than 60 percent of such costs.

## PART B: Information About Health Coverage Offered by Your Employer

This section contains information about any health coverage offered by your employer. If you decide to complete an application for coverage in the Marketplace, you will be asked to provide this information. This information is numbered to correspond to the Marketplace application.

3. Employer name	4.	4. Employer Identification Number (EIN)		
Haywood County Schools				
5. Employer address 1230 North Main Street Waynesville, NC 28786		6. (8)	Employer pho 28) 456-2400	one number
7. City	8. Stat	State 9. ZIP code		
Waynesville		NC		28786
<ol> <li>Who can we contact about employee health coverage Human Resources - Cindy Simson</li> </ol>	e at this job?			
11. Phone number (if different from above)	12. Email address			
	csimson@haywoo	d.k12	.nc.us	
Here is some basic information about health coverage  •As your employer, we offer a health plan to:  ☐ All employees. Eligible employee		er:		
Some employees. Eligible employ Full-time employees work		ır per	week	
■ With respect to dependents:  We do offer coverage. Eligible de dependents with suppo	COUNTY OF THE PARTY OF THE PART	ocume	ents	
☐ We do not offer coverage.				
If checked, this coverage meets the minimum value affordable, based on employee wages.	ue standard, and the co	st of th	nis coverage to	o you is intended to be
** Even if your employer intends your covera through the Marketplace. The Marketplace				

If you decide to shop for coverage in the Marketplace, HealthCare.gov will guide you through the process. Here's the employer information you'll enter when you visit HealthCare.gov to find out if you can get a tax credit to lower your monthly premiums.

mid-year, or if you have other income losses, you may still qualify for a premium discount.

determine whether you may be eligible for a premium discount. If, for example, your wages vary from week to week (perhaps you are an hourly employee or you work on a commission basis), if you are newly employed

The information below corresponds to the Marketplace Employer Coverage Tool. Completing this section is optional for employers, but will help ensure employees understand their coverage choices.

13.	Is the employee currently eligible for coverage offered by this employer, or will the employee be eligible in the next 3 months?
	Yes (Continue)  13a. If the employee is not eligible today, including as a result of a waiting or probationary period, when is the employee eligible for coverage? (mm/dd/yyyy) (Continue)  No (STOP and return this form to employee)
14.	Does the employer offer a health plan that meets the minimum value standard*?  ✓ Yes (Go to question 15) ☐ No (STOP and return form to employee)
15.	For the lowest-cost plan that meets the minimum value standard* <b>offered only to the employee</b> (don't include family plans): If the employer has wellness programs, provide the premium that the employee would pay if he/ she received the maximum discount for any tobacco cessation programs, and didn't receive any other discounts based on wellness programs.  a. How much would the employee have to pay in premiums for this plan?  b. How often?  Weekly  Every 2 weeks  Twice a month  Twice a month  Twice a month  Weekly  Quarterly  Yearly
	e plan year will end soon and you know that the health plans offered will change, go to question 16. If you don't v, STOP and return form to employee.
16.	What change will the employer make for the new plan year?  Employer won't offer health coverage  Employer will start offering health coverage to employees or change the premium for the lowest-cost plan available only to the employee that meets the minimum value standard.* (Premium should reflect the discount for wellness programs. See question 15.)  a. How much would the employee have to pay in premiums for this plan?  b. How often?   Weekly   Every 2 weeks   Twice a month   Monthly   Quarterly   Yearly

<sup>•</sup> An employer-sponsored health plan meets the "minimum value standard" if the plan's share of the total allowed benefit costs covered by the plan is no less than 60 percent of such costs (Section 36B(c)(2)(C)(ii) of the Internal Revenue Code of 1986)

# As an educator, you face unique challenges...

Today, educators face special challenges – budget cuts, students at risk, parental issues. In addition to these on-the-job stressors, you juggle the challenges of personal and family issues.

Usually, we can handle problems on our own, but sometimes it makes sense to reach out for help.

Educators' EAP provides the benefits and solutions to help you and your family deal with virtually any personal issue you may encounter. In addition, we provide the resources you need to deal with professional issues. We're the only EAP specifically designed to address the unique challenges faced by educators.

And because your employer has covered the entire cost of services, there is no cost to you.





#### **GETTING THE HELP YOU NEED**

Call anytime for confidential assistance. To reach a counselor for any of your EAP needs, call toll free:

800-225-2527 OR 800-252-4555 OR VISIT Educators EAP.com

#### **COUNSELING BENEFITS**

Help with personal issues from relationships to stress and substance abuse.

#### **WORK/LIFE BENEFITS**

Assistance for other personal, financial and legal issues.

#### INFORMATION RESOURCE BENEFITS

Access a vast collection of self-help tools and articles.

#### LIFESTYLE BENEFITS

Discounts to help with fitness, nutrition and weight management.

#### PERSONAL DEVELOPMENT BENEFITS

Help balancing your work, life and career.

#### **WELLNESS BENEFITS**

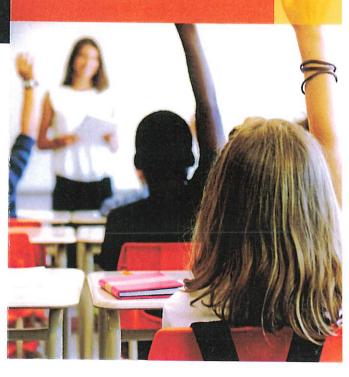
Information and resources to improve your overall wellness.



**GETTING HELP IS SIMPLE** 

Just call **800.225.2527** or **800.252.4555** 24/7 to reach a professional counselor.

Introducing your Educators' Employee Assistance Program





#### **HOW DOES THE EAP WORK?**

Getting the help you need is simple. You can call the EAP 24 hours a day, 7 days a week to reach a professional counselor. Call our toll free number or visit our website to access other benefits.

800-225-2527 or 800-252-4555 EducatorsEAP.com

#### MORE BENEFITS FOR YOU

Your EAP provides access to more problem solving solutions than any other EAP. And nearly 99% of those who use the EAP are satisfied with the experience.



#### **COUNSELING BENEFITS**

Many complex issues are best resolved with counseling assistance from a behavioral health professional. You will want to consider calling for help if you encounter problems such as:

- Relationship and family issues
- Depression, stress, or anxiety
- Grief or loss of a loved one
- Eating disorders or substance abuse
- Workplace difficulties

When you call, you connect immediately with a counselor. Each of our experienced counselors has a Masters or Ph.D. level of training. Should you need to be referred to a local counselor for personal visits, we have more than 40,000 providers available to ensure that you will have a counselor near your home or workplace.



#### WORK/LIFE BENEFITS

Assistance for personal, family, financial, and legal issues is available for your everyday work/life problems, including:

- Debt counseling and restructuring
- Legal problems not related to employment or medical concerns
- Child care and elder care assistance
- Financial information
- Caregiver help and resources
- Real estate and tenant/landlord concerns
- Interpersonal skills with family and co-workers
- Pet Help Center

#### **SELF-HELP RESOURCES**

Self-help Resources give you access to a vast collection of thousands of tools and informative articles covering virtually every problem you might face. You can call or log on to the website to access these benefits. Some available resources include:

- Behavioral Health information on everything from alcohol abuse to personal stress
- Financial articles, tools and information to help with virtually every financial question
- Legal Information topics ranging from adoption to wills
- Tools for Tough Times resources to assist with difficult financial issues

#### PEAK PERFORMANCE COACHING

Personal and professional coaching is available from senior-level ESI coaches. Get one-to-one telephonic coaching and support, as well as online self-help resources and trainings. Coaching is available for:

- Certified Financial Coaching
- Balancing Life at Work and Home
- Resilience
- Effective Communication
- Home Purchasing
- Student Debt
- Yoga & Relaxation for Beginners
- Workplace Conflict
- Retirement
- Succeeding as a Supervisor

#### **EDUCATOR RESOURCE CENTERS**

Our online Resource Centers offer educatorspecific tools, links, and articles on hotbutton issues, challenges and opportunities facing you and your students, such as:

- Budget Boosters for Educators: Money-Saving Tools and Tips
- Parental Challenges
- Social Networking for Educators
- Managing the Classroom
- Cyber-Safety Resource Center

#### LIFESTYLE BENEFITS

Your Lifestyle Benefits include discounts to help you enhance your quality of life. Call or check the website for nutrition, fitness and weight loss discounts.

#### CAREER DEVELOPMENT AND TRAINING BENEFITS

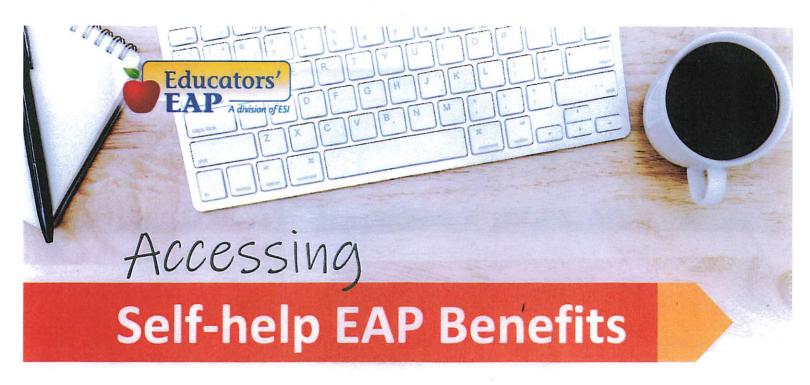
Our online training and resources help with personal growth. If you are a supervisor or hope to become one, we offer an entire online supervisory training resource. You can balance your work, life and career objectives with the help of tutorials, exercises and worksheets.

#### **WELLNESS BENEFITS**

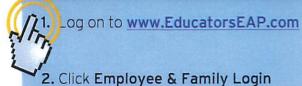
The EAP wellness benefit allows you to access information and resources to improve you and your family's overall wellness including stress reduction, fitness, diet and smoking cessation.

Online Wellness Center





# LOG IN & REGISTRATION STEP-BY-STEP INSTRUCTIONS



- 3. If you've already created a User Name and Password, simply enter that information in the appropriate boxes. If you have not registered, complete steps 4-5.
- 4. Click on REGISTER
- 5. Fill out the Registration Form and create your own User Name and Password, then click REGISTER.
  You only need to register once.

